



Model DVG-1120M
VoIP Station Gateway
Draft User's Guide

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6DVG1120S.01

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RECYCLABLE

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FCC Warning

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

The device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interface.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

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1

Introduction

Thank you for choosing the D-Link DVG-1120M, the value leader for VoIP products.

The D-Link DVG-1120M VoIP Station Gateway links traditional telephony networks to IP networks with conventional telephony devices such as analog phones or fax machines. The DVG-1120M includes two loop start Foreign Exchange Subscriber (FXS) interfaces with normal RJ-11 telephone connectors that provide voice/fax communication over the IP network, and it also provide two Ethernet ports. One Ethernet port is for a DSL/Cable Modem or other WAN devices, and the other is for connection to create a home or small office LAN networks. The built-in DHCP server/client and Network Address Translation (NAT) function automatically assign IP address for LAN users, allowing multiple users to share a single Internet connection. It can be configured/monitored via the Console, Web browser or Telnet and SNMP management is also supported.

By routing calls over the Internet or any IP network, this gateway can reduce or eliminate long distance or inter-office phone charges. Corporations can also enjoy the benefits of network consolidation and reduction of leased lines by relying on the Internet service providers to deliver toll-quality voice communications over the IP networks.

Features

Designed for versatility and performance, the DVG-1120M VoIP Gateway provides the following features:

- ◆ Two analog loop-start FXS interfaces using female RJ-11 connectors
- ◆ One analog POTS interface for PSTN Life Line
- ◆ One 10Mbps WAN port for connecting to a DSL/Cable Modem or other WAN devices
- ◆ One 10/100Mbps LAN port for connecting to a local network
- ◆ IP address assignment using DHCP (Dynamic Host Configuration Protocol) or static configuration
- ◆ IP Routing support (RIP1, RIP2 and Static Routing)
- ◆ Command port for easy configuration
- ◆ Remote software download/update
- ◆ Support IP sharing to allow multiple users to access the Internet via a single IP address
- ◆ Build-in PPPoE function to support dial-up connection for broadband technology
- ◆ Support Caller ID
- ◆ Support QoS to guarantee voice quality
- ◆ Automatic Call Re-direction (ACR) function support
 1. PSTN or VoIP line automatic selection (e.g. 110, 119)
 2. PSTN/ VoIP routing table support
- ◆ Life Line support
 3. PSTN/VoIP line selection manually (VoIP/PSTN Call alternation via configurable hot key)
 4. Listening of incoming call from PSTN

Unpacking and Setup

Unpacking

Open the shipping carton and carefully remove all items. In addition to this User's Guide, ascertain that you have:

- ◆ One DVG-1120M VoIP Gateway
- ◆ A/C Power Adapter

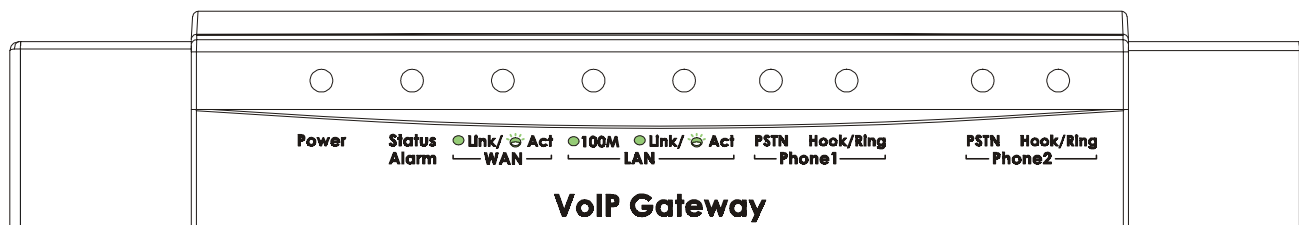
If any item is found missing or damaged, please contact your local reseller or D-Link directly at one of the offices listed at the rear of the manual for replacement.

Identifying External Components

This section identifies all the major external components of the device. Both the front and rear panels are shown, followed by a description of each panel feature. The indicator panel is described in detail in the next chapter.

Front Panel

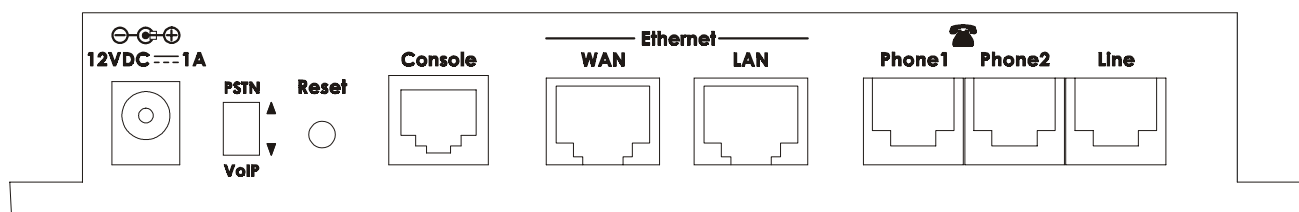
The figure below shows the front panels of the device.



LED Indicator Panel Refer to the next chapter, “Understanding Indicators,” for detailed information about each of the VoIP Gateway’s LED indicators.

Rear Panel

The figure below shows the rear panel of the device.



AC Power Connector For the included power adapter. If you use a power adapter other than the one included with the product please make sure it has a DC output of 12VDC/1A.

PSTN/VoIP Switch Used the Hardware switch to select PSTN or VoIP mode

When the switch is in the down position (shown below), the Phone lines will be in VoIP Mode.

PSTN



VoIP

When the switch is in the up position (shown below), the Phone lines will be configured to PSTN Mode. Only one phone line can use the PSTN line simultaneously for security issue when it switch to PSTN mode..

PSTN



VoIP

Reset Switch Used to return the device to its original configuration. This is the same as performing a factory reset.

Diagnostic Port An RJ-14 port used to configure the device. (User needs a RJ-14 to RS-232 converter). Plug one end of a straight-through wired RJ-14 cable to the device and the other end to a serial port of a PC running a terminal emulation program (such as Microsoft HyperTerminal) or a VT-100 terminal.

Ethernet WAN A 10Mbps Ethernet port fitted with an RJ-45 connector used to connect the VoIP gateway to a WAN device (e.g. Cable/ADSL Modem). This port accepts Category 3, 4 or 5 UTP cabling with an RJ-45 connector.

Ethernet LAN A 10/100Mbps dual-speed Ethernet port fitted with an RJ-45 connector used to connect the VoIP gateway to a LAN device (hub, switch, PC, etc.). This port accepts Category 5 or better UTP cabling with an RJ-45 connector.

Phone 1 to 2 Normal RJ-11 phone jacks used to connect telephones and fax machines. Plug your normal telephone(s) and/or fax machine directly into any of these jacks.

Line RJ-11 phone jack for connecting to a standard telephone wall outlet through an approved (No. 26 AWG or larger) telecommunications line cord.

Physical Installation

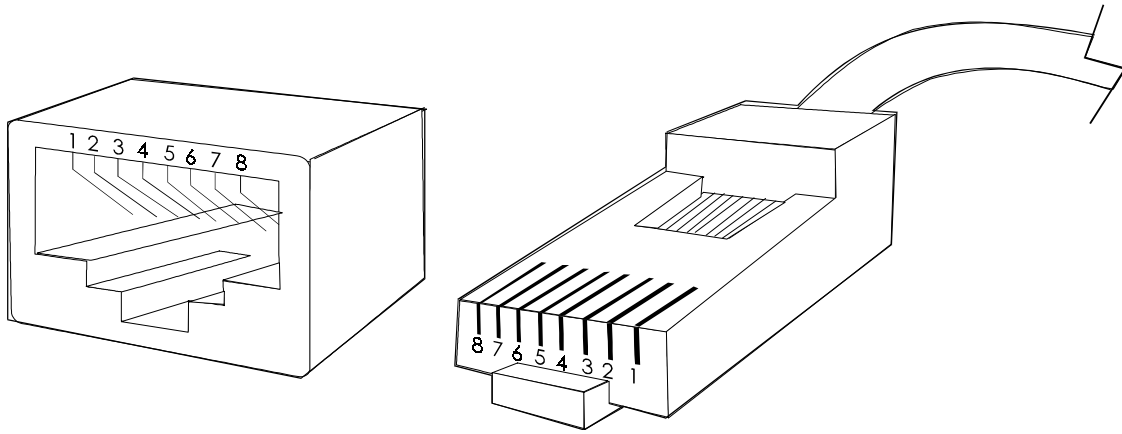
Use the following guidelines when choosing a place to install the VoIP Gateway:

- ◆ The surface must support at least 1 kg.
- ◆ The power outlet should be within 1.82 meters (6 feet) of the device.
- ◆ Visually inspect the power cord and see that it is secured to the AC power connector.
- ◆ Make sure that there is proper heat dissipation from and adequate ventilation around the device. Do not place heavy objects on the unit.

When installing the unit on a desktop or shelf, the rubber feet included with the device should first be attached. Attach these cushioning feet on the bottom at each corner of the device. Allow adequate space for ventilation between the device and the objects around it.

Connecting the Network Cable

Category 3, 4 or 5 UTP cable can be used to make the Ethernet connection to your WAN devices (e.g. Cable/ADSL Modem).



The maximum cable run between the DVG-1120M and the supporting call agent is 100 meters. The cable must be *straight* (not a *crossover* cable) with RJ-45 connectors at each end. Make the network connection by plugging one end of the cable into the RJ-45 jack of the DVG-1120M, and the other end into a port on your WAN devices.

Connecting the LAN Port of VoIP Gateway to a PC

Once the device has been connected to a PC, you will need a straight cable.

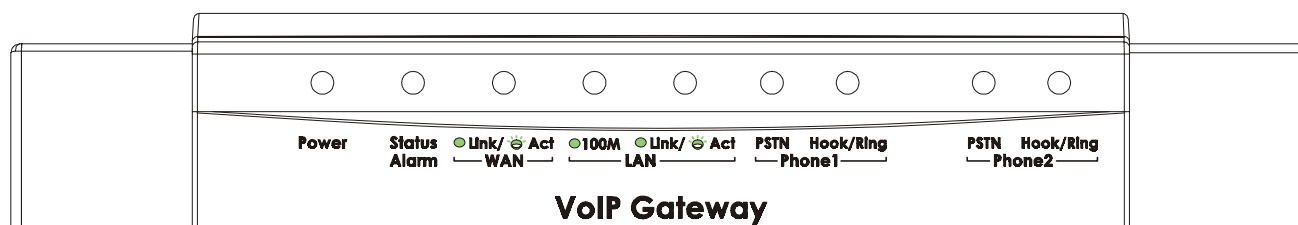
Connecting the LAN Port of VoIP Gateway to a Hub/Switch

To connect the device to either a hub or switch, you must connect the straight cable to the Uplink port.

3

Understanding Indicators

Before configuring your VoIP Gateway, take a few minutes to look over this section and familiarize yourself with the front panel LED indicators depicted below.



Power This LED is lit when the device is receiving power; otherwise, it is unlit.

Status/Alarm This LED will remain green when the CPE is either performing a self-test or booting up. The LED will flash green slowly when the system is ready for a connection with the Call Agent. It will remain red when the self-test or booting up is failed. It will flash red slowly when the system is ready but cannot receive an acknowledgement from the Call Agent.

WAN This LED displays the link status and activity on the 10M Ethernet port that is used to connect to your WAN device (usually a Cable or ADSL Modem). When a good link to a powered-up but idle device is detected on a port, the WAN indicator shines steadily. When packets are received from the device, the indicator blinks off and on.

LAN This LED displays the connection speed, link status, and activity on the 10/100 dual-speed Ethernet port that is used to connect to your LAN.

10/100M – This indicator remains unlit when there is no connection, or the port is operating at 10Mbps through a connection to a 10BASE-T device. It is lit when the port is operating at 100Mbps through a connection to a dual-speed or 100BASE-TX Fast Ethernet device.

Link/Act – When a good link to a powered-up but idle device is detected on a port, this indicator shines steadily. When packets are received from the device, the indicator blinks off and on.

Phone 1 to 2 This LED displays the PSTN status and Hook/Ringing activity on the RJ-11 port that is used to connect to your normal telephone(s)/fax machine and PSTN line.

PSTN – Lights when PSTN line is in use.

Hook/Ringing – When an off-hook action is detected on a phone port, this indicator shines steadily. When a ringing signal is received from the device, the indicator blinks off and on.

NOTE: If a powered-up device is connected to a port and the port's Link/Act status indicator is unlit, the most probable cause is a cabling or connection problem (for example, wrong cable type or bad contact) or a device malfunction.

Configuration

In order to use the DVG-1120M VoIP gateway, you must first configure it.

Configuring the VoIP Gateway

There are two ways to configure the VoIP gateway, both of which are discussed below. They are:

- ◆ Using a terminal or PC running terminal emulation software connected to the diagnostic port via an RS-232 cable. In the discussion below, the terminal (or PC) is referred to as a console and the connection a console connection.
- ◆ Using a web browser on a PC connected to the device via the WAN or LAN Ethernet connections. In the discussion below, the PC running the browser is referred to as the management station.

Configuring the VoIP Gateway using a Console

Setting Up a Console

First-time configuration must be carried out through a "console," that is, either (a) a VT100-type serial data terminal, or (b) a computer running communications software set to emulate a VT100. The console must be connected to the Diagnostics port. This is an RS-232 port with a 9-socket D-shell connector and DCE-type wiring. Make the connection as follows:

1. Obtain suitable cabling for the connection.

You can use either (a) a "null-modem" RS-232 cable or (b) an ordinary RS-232 cable and a null-modem adapter. One end of the cable (or cable/adapter combination) must have a 9-pin D-shell connector suitable for the Diagnostics port; the other end must have a connector suitable for the console's serial communications port.

2. Power down the devices, attach the cable (or cable/adapter combination) to the correct ports, and restore power.
3. Set the console to use the following communication parameters for your terminal:
 - ◆ 9600 baud
 - ◆ VT-100/ANSI compatible
 - ◆ No parity checking (sometimes referred to as "no parity")
 - ◆ 8 data bits (sometimes called a "word length" of 8 bits)
 - ◆ 1 stop bit (sometimes referred to as a 1-bit stop interval)
 - ◆ No Flow control
 - ◆ VT-100/ANSI compatible
 - ◆ Arrow keys enabled

Configuring the VoIP Gateway Using Telnet

Once you have set an IP address for your device, you can use a Telnet program (in a VT-100 compatible terminal mode) to access and configure it. Most of the screens are identical, whether accessed from the console port or from a Telnet interface.

Console Usage Conventions

The console interface makes use of the following conventions:

Items in <angle brackets> can be toggled on or off using the space bar.

Items in [square brackets] can be changed by typing in a new value. You can use the Backspace and Delete keys to erase characters behind and in front of the cursor.

The up and down arrow keys, the left and right arrow keys, the Tab key and the Backspace key can be used to move between selected items. It is recommended that you use the Tab key and Backspace key for moving around the console.

Items in UPPERCASE are commands. Moving the selection to a command and pressing Enter will execute that command, e.g. APPLY, etc.

Please note that the command APPLY only applies for the current session. Use **Save Changes** from the **Main Menu** for permanent changes.

First Time Connecting To The VoIP Gateway

First make the console connection to the device and then power it on. If your terminal (or terminal emulation program) is properly configured according to the specifications defined above, you will see the boot up process. After the process complete, you can see a window shown below.

```
After bridge_create
After telnet_create
After Web_create
After Tftp_create
After Snmp_create
After Dhcpserve_create
After Nat_create
After PPPoE_create
After IpFilter_create
After Rip2_create
After changes clock source to half driving
After pstn_ring_detect_create
After gg_app_create
After unlock
After reboot system trap
000000336 NMM: 0, Signaling: xGCP, Protocol: FXS Loop Start
000000336 NMM: 0, Set Channel State Done (SUCCESS)
000000336 NMM: 0, Channel Config Done (SUCCESS)
000000336 NMM: 0, Set Channel State Done (SUCCESS)
000000336 NMM: 1, Signaling: xGCP, Protocol: FXS Loop Start
000000336 NMM: 1, Set Channel State Done (SUCCESS)
000000336 NMM: 1, Channel Config Done (SUCCESS)
000000336 NMM: 1, Set Channel State Done (SUCCESS)
Username:
```

Initial Screen, First Time Connecting to the device

Initially, the VoIP gateway does not have a Username or Password. To log in, simply click on the <Enter> twice. The following window will be displayed:

```
After Tftp_create
After Snmp_create
After Dhcpserve_create
After Nat_create
After PPPoE_create
After IpFilter_create
After Rip2_create
After changes clock source to half driving
After pstn_ring_detect_create
After gg_app_create
After unlock
After reboot system trap
000000336 NMM: 0, Signaling: xGCP, Protocol: FXS Loop Start
000000336 NMM: 0, Set Channel State Done (SUCCESS)
000000336 NMM: 0, Channel Config Done (SUCCESS)
000000336 NMM: 0, Set Channel State Done (SUCCESS)
000000336 NMM: 1, Signaling: xGCP, Protocol: FXS Loop Start
000000336 NMM: 1, Set Channel State Done (SUCCESS)
000000336 NMM: 1, Channel Config Done (SUCCESS)
000000336 NMM: 1, Set Channel State Done (SUCCESS)
Username:
Password:

192.168.15.1>
```

The prompt “ 192.168.15.1> ” is the default LAN IP address.

Configuration Settings

You can type **nwdbg** to see the all of configuration commands. (Shown below)

```
After Tftp_create
After Snmp_create
After Dhcpserve_create
After Nat_create
After PPPoE_create
After IpFilter_create
After Rip2_create
After changes clock source to half driving
After pstn_ring_detect_create
After gg_app_create
After unlock
After reboot system trap
000000336 NMM: 0, Signaling: xGCP, Protocol: FXS Loop Start
000000336 NMM: 0, Set Channel State Done (SUCCESS)
000000336 NMM: 0, Channel Config Done (SUCCESS)
000000336 NMM: 0, Set Channel State Done (SUCCESS)
000000336 NMM: 1, Signaling: xGCP, Protocol: FXS Loop Start
000000336 NMM: 1, Set Channel State Done (SUCCESS)
000000336 NMM: 1, Channel Config Done (SUCCESS)
000000336 NMM: 1, Set Channel State Done (SUCCESS)
Username:
Password:

192.168.15.1>nwdbg
```

```

nwdbg ca <NOTIFY ENTITY>      - set the notify entity, the format can be :
                                - [domainName|ip]:port
                                - [domainName|ip]
nwdbg rgw <STRING OF RGW NAME> - set the gateway raw name
nwdbg dns [DNS IP]            - set the dns ip
nwdbg dns [disable|enable]    - set the dns state
***** use save-changes command to activate the above setting
-----

nwdbg bridge [on|off]         - on/off software bridge
nwdbg bridge 0 [10 to 60]    - 10M rx watermark
nwdbg bridge 1 [26 to 60]    - N-way rx watermark
-----

nwdbg prov [disable*|enable|useproxy]
nwdbg prov url [prov_server_url]
nwdbg prov proxy [proxy_name_or_address]
nwdbg prov proxyport [port]  - default proxy port = 8080
nwdbg prov test [direct|proxy] - test provisioning feature
-----

nwdbg [config|mac|ip|...] - show [all|mac|...] configuration
192.168.15.1>_

```

This **192.168.15.1>** command line allows you to enter the related commands for the initial configuration of this device.

To verify the version, type **show version**:

192.168.15.1>*show version*

To check the LAN & WAN ip information, type **nwdbg ipgw**:

192.168.15.1>*nwdbg ipgw*

```

Clock Mult      = 4
Fsx Fsr        = 2
Pwr Dn Tmr Period = 5000
Wake Up Int Mask = 0
HW Companding   = 1
Serial Port Config = 0
Sync Int Config = 1
Clock Out Config = 1
Hint Control    = 0x0
BDX Delay Control = 0
HW Gain Control = 0
PktIsr TS Offset = 0
Sample Freq (IPP) = 0
Serial Port Type = 1
Analog Codec Type = 0
Hpi Fifo Size   = 894
Serial Port Assigm = 16

192.168.15.1>nwdbg ipgw
Default gateway: 10.1.1.254
WAN IF: IP 10.43.15.6, Mask 255.0.0.0
LAN IF: IP 192.168.15.1, Mask 255.255.255.0
OK
192.168.15.1>

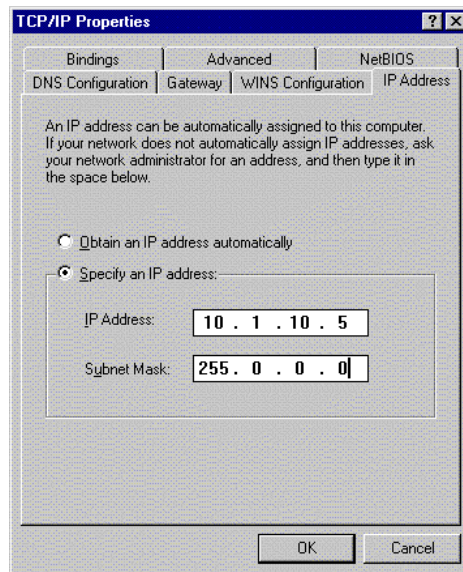
```

Configuring the VoIP Gateway using a Web Browser

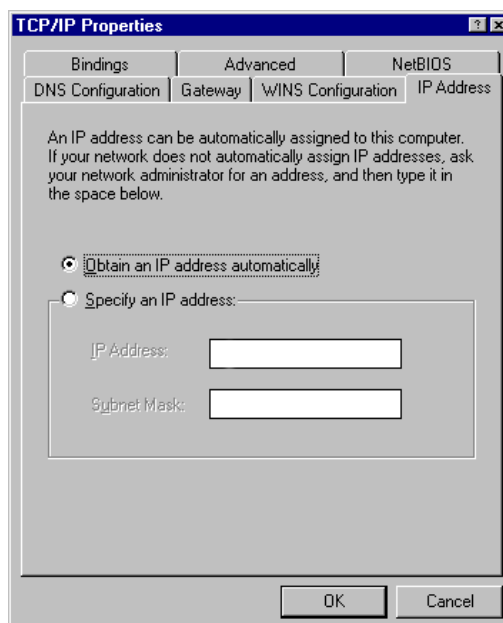
Setting Up the Connection

In order to use a web browser to configure the VoIP gateway, you must make sure it has a valid Ethernet connection to a PC or LAN via its LAN or WAN ports.

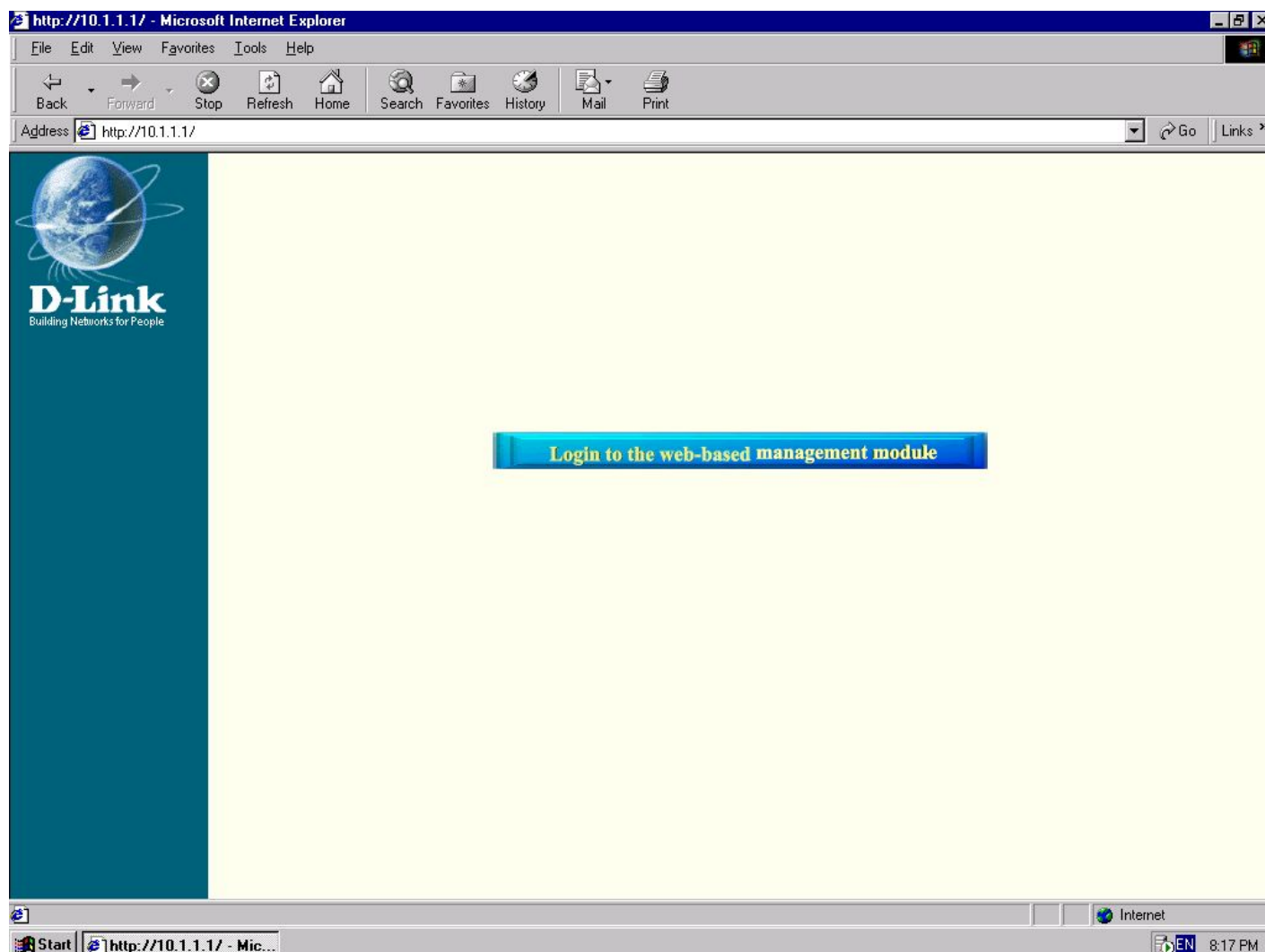
The VoIP gateway's WAN port comes with a DHCP as default IP setting. If the VoIP gateway cannot get the assigned DHCP IP, it will use the manual IP (default is 10.1.1.1) as it's default IP. You must make sure the PC is in the same IP domain as the VoIP gateway. You can do this by changing the IP address of the PC as shown below.



Or you can access the VoIP gateway throught the LAN port. Its default IP address is 192.168.15.1 You must make sure the PC is in the same IP domain as the VoIP gateway. You can do this by changing the IP address of the PC as shown below.



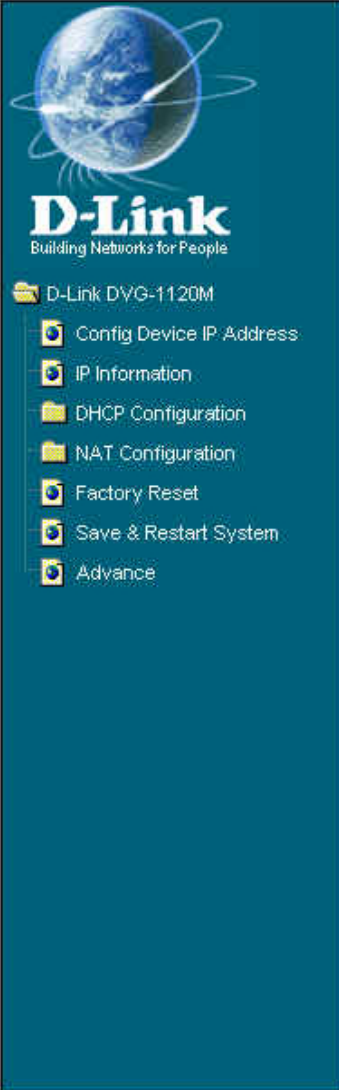
Once this is done, run any browser on the PC and point it to the default IP address of the VoIP as shown below:



Initial Window, First Time Connecting to the Web-Based Management Module

Click on the *Login to the web-based management module* button in the middle of the window.

The following window will be displayed:



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D-Link DVG-1120M

- Config Device IP Address
- IP Information
- DHCP Configuration
- NAT Configuration
- Factory Reset
- Save & Restart System
- Advance

Config Device IP Address

Host Name

MAC Cloning

WAN Restart Settings

Get IP From

IP Address

Subnet Mask

Default Gateway

User Name

Password

LAN IP Settings

LAN IP Address

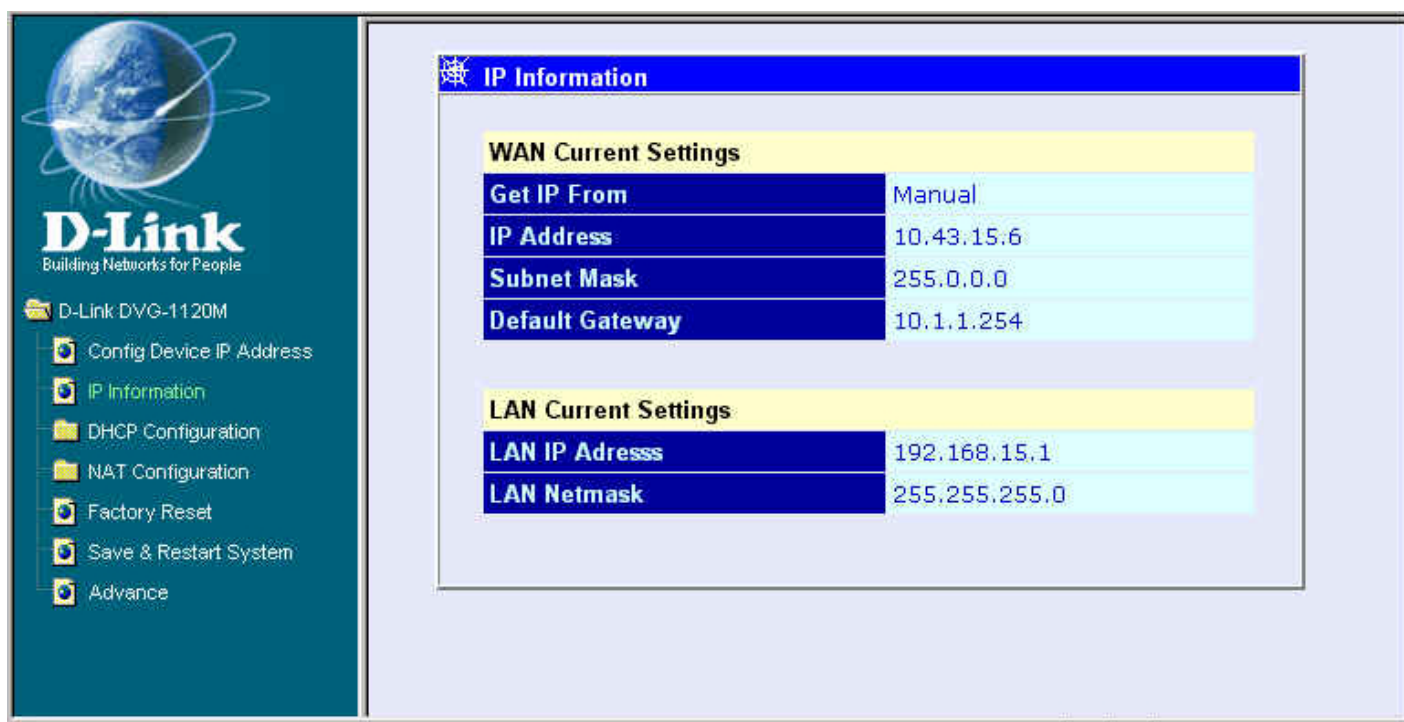
LAN Netmask

Device Information window

To see the brief IP setting of WAN and LAN, click on the **IP Information** page on the left-hand side of the window (shown below).



The following window will appear on the right-hand side.



To begin configuring the device, click on the **Config Device IP Address** page on the left-hand side of the window.

Next, click on **Config Device IP Address**. The following window will appear:

Configure Device IP Address window

The items on this window are described below:

- ◆ **Host Name** This is a user-defined host name for this VoIP Gateway.
- ◆ **MAC Cloning** The cloned MAC of the VoIP Gateway.

WAN Restart Settings

Get IP From Choose the method the VoIP gateway will use to obtain its IP settings once it is rebooted (restarted). Choices include:

Manual – When Manual is chosen, the VoIP gateway will obtain its IP settings from the fields located just below.

BOOTP – When BOOTP is chosen, the VoIP gateway will attempt to obtain its IP settings from a BOOTP server located on your WAN.

DHCP – When DHCP is chosen, the VoIP gateway will attempt to obtain its IP settings from a DHCP server located on your WAN.

PPPoE – (For DSL users) When PPPoE is chosen, the VoIP will attempt to obtain its IP settings from ISP PPPoE server.

IP Address Enter an WAN port IP address for the VoIP gateway.

Subnet Mask Enter an WAN port subnet mask for the VoIP gateway.

Default Gateway Enter the IP address of the WAN devices you are using to make the WAN connection.

User Name Enter the User Name for the PPPoE function

Password Enter the Password for the PPPoE function.

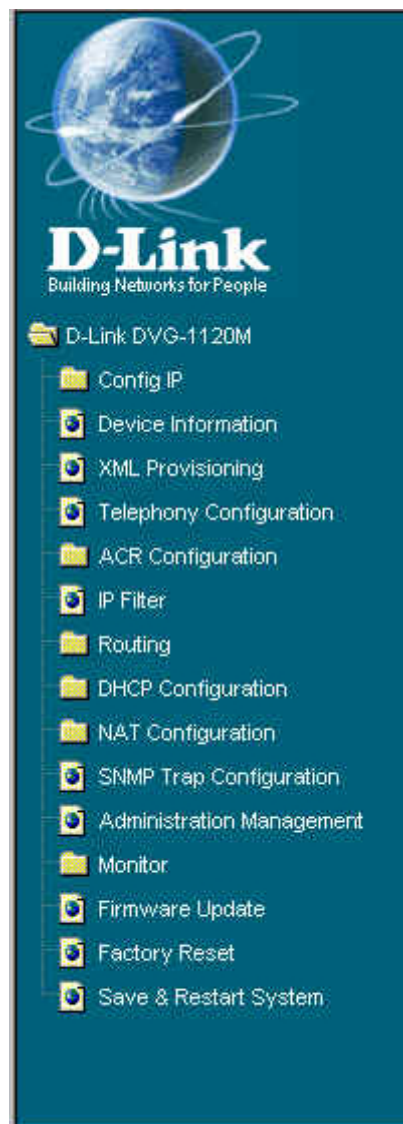
LAN IP Settings

Local IP Address Enter an local LAN IP address for the VoIP gateway.

Local Netmask Enter an local LAN netmask for the VoIP gateway.

Click on the **Save** button at the bottom right of the screen to save the settings.

Next, click on the **Advance** item in the list at the left of the screen for more advance parameter settings. More items will be shown on the left side:



The following window will be displayed:

A screenshot of a Windows-style dialog box titled "Enter Network Password". The dialog has a blue title bar with a question mark and a close button. Inside, there is a key icon and the text "Please type your user name and password." Below this, the "Site:" field is populated with "10.1.1.1". There is a label for "Realm" but no input field. Below that are two input fields: "User Name" and "Password". At the bottom, there is a checkbox labeled "Save this password in your password list" which is currently unchecked. To the right of the checkbox are two buttons: "OK" and "Cancel".

Initially, the VoIP gateway does not have a Username or Password. To log in, simply click on the OK button. The following window on the right-hand side will show the **Device information** page:

The screenshot displays the D-Link DVG-1120M web interface. On the left is a navigation menu with the following items: Config IP, Config Device IP Address, IP Information, Config Call Agent IP Address, Device Information (highlighted), XML Provisioning, Telephony Configuration, ACR Configuration, IP Filter, Routing, DHCP Configuration, NAT Configuration, SNMP Trap Configuration, Administration Management, Monitor, Firmware Update, Factory Reset, and Save & Restart System. The main content area is titled 'Device Information' and contains the following fields:

| | |
|-------------------|----------------------|
| Device Type | VoIP Gateway |
| MAC Address | 00:50:ba:f9:27:98 |
| Boot PROM Version | 0.00-B01 |
| Firmware Version | 0.00-C01 |
| DSP Version | Not yet loaded |
| Serial Number | <input type="text"/> |
| System Name | VoIP Gateway |
| System Location | <input type="text"/> |
| System Contact | Technical Support. |
| Country Code | USA |
| Web Port Number | 80 |

A 'Save' button is located at the bottom right of the Device Information section.

Click on the **Config IP** item in the list at the left of the screen. And then, click **Config Call Agent IP address** for MGCP Call Agent settings. The following window will appear:

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D-Link DVG-1120M

- Config IP
 - Config Device IP Address
 - IP Information
 - Config Call Agent IP Address
- Device Information
- XML Provisioning
- Telephony Configuration
- ACR Configuration
- IP Filter
- Routing
- DHCP Configuration
- NAT Configuration
- SNMP Trap Configuration
- Administration Management
- Monitor
- Firmware Update
- Factory Reset
- Save & Restart System

Config Call Agent IP Address

| | |
|------------------------|-------------------|
| Notify Entity | 10.19.88.240:2427 |
| RGW Name | [10.1.1.1] |
| DNS IP | 0 . 0 . 0 . 0 |
| DNS State | disabled |
| SDP IP address for NAT | 0 . 0 . 0 . 0 |

Save

- ◆ **Notify Entity** Enter the appropriate information for you call agent into this field.
- ◆ **RGW Name** This is the residential gateway name your VoIP gateway will be known as by the call agent. It usually consists of the IP address or a normal name.
- ◆ **DNS IP** Enter the IP address for the closest DNS server in this field.
- ◆ **DNS State** When this item is enabled and the call agent is not responding, the device will try to get the call agent's IP settings from the DNS server defined above.
- ◆ **SDP IP address for NAT** Allowing user to define what IP goes in the SDP rather than Src IP address.

Click on the **Save** button at the bottom right of the screen to save the settings.

Next, click **XML provisioning** item on the left-hand side and the follow screen will appear:

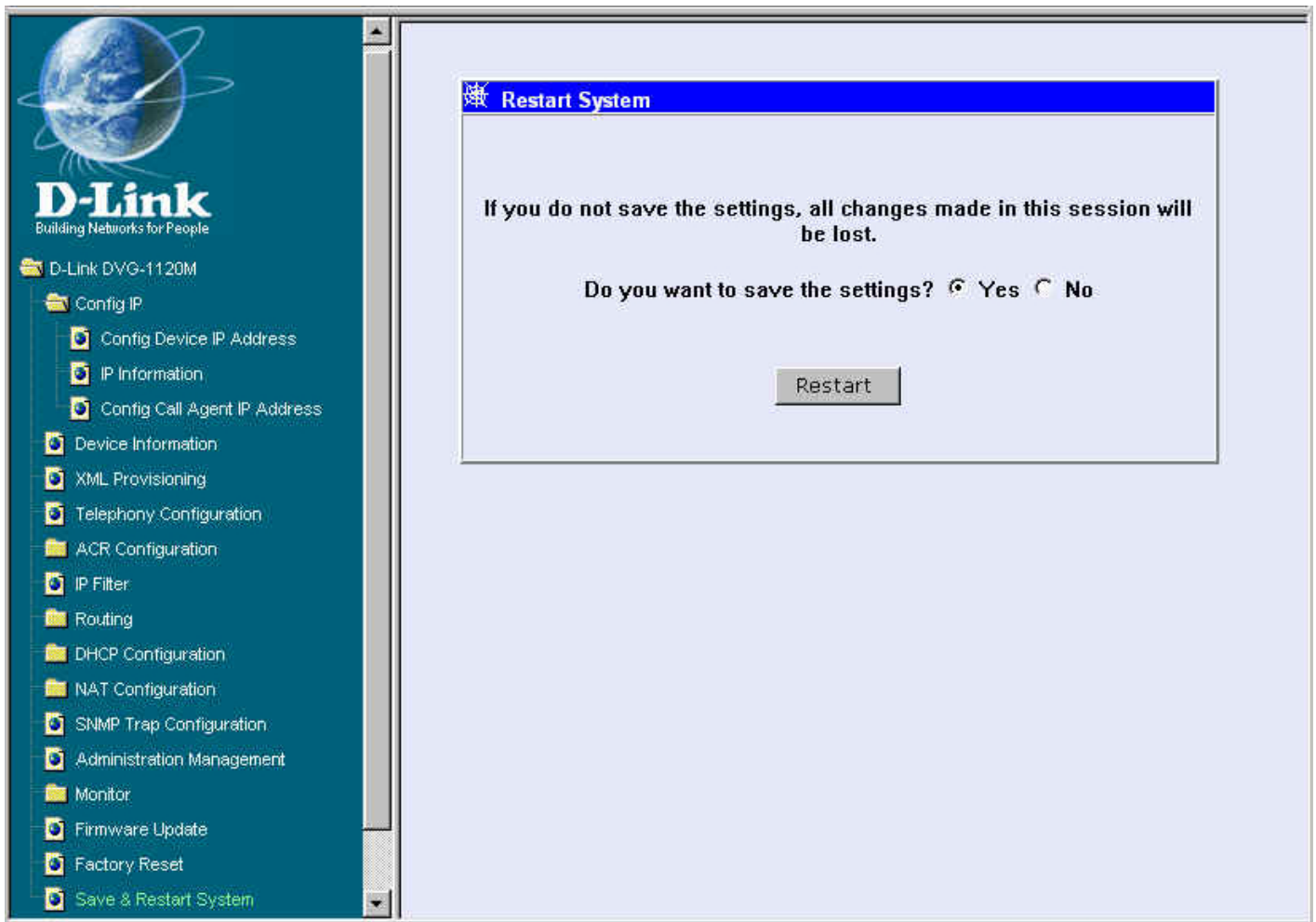
The screenshot shows the D-Link DVG-1120M web interface. On the left is a navigation menu with the following items: Config IP, Config Device IP Address, IP Information, Config Call Agent IP Address, Device Information, XML Provisioning (highlighted), Telephony Configuration, ACR Configuration, IP Filter, Routing, DHCP Configuration, NAT Configuration, SNMP Trap Configuration, Administration Management, Monitor, Firmware Update, Factory Reset, and Save & Restart System. The main content area is titled 'XML Provisioning' and contains the following fields:

| | |
|-----------------|--|
| XML prov url | <input type="text" value="http://12.32.244.102/xmlinterface"/> |
| XML prov proxy | <input type="text"/> |
| prov proxy_port | <input type="text" value="8080"/> |
| XML State | <input type="text" value="Enabled"/> |

A 'Save' button is located at the bottom right of the configuration area.

- ◆ **XML prov url** Enter XML provisioning server URL.
- ◆ **XML prov proxy** Enter XML provisioning proxy server.
- ◆ **Prov proxy_port** Enter XML provisioning proxy server port number.
- ◆ **XML State**
 - ◆ **Enable:** Enable XML provisioning.
 - ◆ **Disable:** Disable XML provisioning.
 - ◆ **Enable & Useproxy:** Enable XML provisioning and using XML proxy server.

After you have finished, click on the **Save & Restart System** item in the list at the left of the screen. The following window will appear:



Click on the **Yes** and the settings will be saved to NV-RAM and reboot system.

Your VoIP is now configured for use.

Using The Console Port

The DVG-1120M VoIP gateway features a Console Port for debugging, which is described in this chapter.

To access the console mode, you must first make sure the console is connected to the Diagnostics port and the appropriate cabling for the connection is being used. (You need a RJ-14 to RS-232 converter, RJ-14 and RS-232 cable). Please see the previous chapter, “*Configuration*,” for additional information. Next, power the device on by simply plugging it in. You will see the boot up process. After the process complete, you can see a window shown below:

```
After bridge_create
After telnet_create
After Web_create
After Tftp_create
After Snmp_create
After Dhcpserve_create
After Nat_create
After PPPoE_create
After IpFilter_create
After Rip2_create
After changes clock source to half driving
After pstn_ring_detect_create
After gg_app_create
After unlock
After reboot system trap
000000336 NMM: 0, Signaling: xGCP, Protocol: FXS Loop Start
000000336 NMM: 0, Set Channel State Done (SUCCESS)
000000336 NMM: 0, Channel Config Done (SUCCESS)
000000336 NMM: 0, Set Channel State Done (SUCCESS)
000000336 NMM: 1, Signaling: xGCP, Protocol: FXS Loop Start
000000336 NMM: 1, Set Channel State Done (SUCCESS)
000000336 NMM: 1, Channel Config Done (SUCCESS)
000000336 NMM: 1, Set Channel State Done (SUCCESS)
Username:
```

Initial Screen, First Time Connecting to the device

Initially, the VoIP gateway does not have a Username or Password. To log in, simply click on the <Enter>. The following window will be displayed:

```

After Tftp_create
After Snmp_create
After Dhcpserve_create
After Nat_create
After PPPoE_create
After IpFilter_create
After Rip2_create
After changes clock source to half driving
After pstn_ring_detect_create
After gg_app_create
After unlock
After reboot system trap
000000336 NMM: 0, Signaling: xGCP, Protocol: FXS Loop Start
000000336 NMM: 0, Set Channel State Done (SUCCESS)
000000336 NMM: 0, Channel Config Done (SUCCESS)
000000336 NMM: 0, Set Channel State Done (SUCCESS)
000000336 NMM: 1, Signaling: xGCP, Protocol: FXS Loop Start
000000336 NMM: 1, Set Channel State Done (SUCCESS)
000000336 NMM: 1, Channel Config Done (SUCCESS)
000000336 NMM: 1, Set Channel State Done (SUCCESS)
Username:
Password:

192.168.15.1>

```

Configuration Setting

You can type **nwdbg** to see the all of configuration commands. (Shown below)

```

After Tftp_create
After Snmp_create
After Dhcpserve_create
After Nat_create
After PPPoE_create
After IpFilter_create
After Rip2_create
After changes clock source to half driving
After pstn_ring_detect_create
After gg_app_create
After unlock
After reboot system trap
000000336 NMM: 0, Signaling: xGCP, Protocol: FXS Loop Start
000000336 NMM: 0, Set Channel State Done (SUCCESS)
000000336 NMM: 0, Channel Config Done (SUCCESS)
000000336 NMM: 0, Set Channel State Done (SUCCESS)
000000336 NMM: 1, Signaling: xGCP, Protocol: FXS Loop Start
000000336 NMM: 1, Set Channel State Done (SUCCESS)
000000336 NMM: 1, Channel Config Done (SUCCESS)
000000336 NMM: 1, Set Channel State Done (SUCCESS)
Username:
Password:

192.168.15.1>nwdbg

```



```

nwdbg ca <NOTIFY ENTITY>      - set the notify entity, the format can be :
                                - [domainName|ip]:port
                                - [domainName|ip]
nwdbg rgw <STRING OF RGW NAME> - set the gateway raw name
nwdbg dns [DNS IP]            - set the dns ip
nwdbg dns [disable|enable]    - set the dns state
***** use save-changes command to activate the above setting
-----

nwdbg bridge [on|off]         - on/off software bridge
nwdbg bridge 0 [10 to 60]    - 10M rx watermark
nwdbg bridge 1 [26 to 60]    - N-way rx watermark
-----

nwdbg prov [disable*|enable|useproxy]
nwdbg prov url [prov_server_url]
nwdbg prov proxy [proxy_name_or_address]
nwdbg prov proxyport [port]  - default proxy port = 8080
nwdbg prov test [direct|proxy] - test provisioning feature
-----

nwdbg [config|mac|ip|...] - show [all|mac|...] configuration
192.168.15.1>_

```

This **prompt** > command line allows you to enter the related commands for the initial configuration of this device.

Firmware Upgrade

New software can be downloaded from a TFTP server.

You can type **TFTP** to see the TFTP update commands. (Shown below)

```

Image File Name :
192.168.15.1>tftp
tftp srvip <IP ADDRESS> - set the IP address of TFTP server
tftp get <FILENAME>     - get the remote image file
                        - if <FILENAME> is not specified, the
                        - image file name in EEPROM will be
                        - employed.

tftp update              - update the image in flash

Current Settings :
TFTP Server IP Address : 0.0.0.0
Image File Name :
192.168.15.1>tftp
tftp srvip <IP ADDRESS> - set the IP address of TFTP server
tftp get <FILENAME>     - get the remote image file
                        - if <FILENAME> is not specified, the
                        - image file name in EEPROM will be
                        - employed.

tftp update              - update the image in flash

Current Settings :
TFTP Server IP Address : 0.0.0.0
Image File Name :
192.168.15.1>

```

Console mode---TFTP update firmware commands screen

Type the following commands to upgrade firmware:

192.168.15.1> tftp srvip <tftp server ip address>

192.168.15.1> tftp get <file name>

192.168.15.1> tftp update

192.168.15.1> nwdbg system reboot

192.168.15.1> nwdbg factory reset

The firmware upgrade procedure is complete after factor reset.

Config IP

Type **nwdbg ipgw** command after prompt to check the IP information of LAN & WAN for current setting.

```
192.168.15.1> nwdbg ipgw
```

Type **nwdbg ip** to check the current WAN interface settings:

```
192.168.15.1> nwdbg ip
```

```
192.168.15.1>
192.168.15.1>
192.168.15.1>
192.168.15.1>nwdbg ipgw
Default gateway: 10.1.1.254
WAN IF: IP 10.43.15.6, Mask 255.0.0.0
LAN IF: IP 192.168.15.1, Mask 255.255.255.0
OK
192.168.15.1>nwdbg ip

Current settings
  Boot mode:      Manual
Restart settings
  BOOTP:         Manual
  IP address:     10.43.15.6
  Subnet mask:    255.0.0.0
  Default gateway: 10.1.1.254
OK
192.168.15.1>
192.168.15.1>
192.168.15.1>
192.168.15.1>
192.168.15.1>
192.168.15.1>
```

Type **nwdbg ip <mode>** to change the way for getting WAN IP address.

```
192.168.15.1>nwdbg ip <dhcp|bootp|manual|pppoe>
```

If in the Manual mode, type the following command to change the IP, netmask and default gateway settings:

```
192.168.15.1> nwdbg ip <IP ADDRESS>
192.168.15.1> nwdbg mask <SUBNET MASK>
192.168.15.1> nwdbg gw <GATEWAY IP>
```

```
Subnet mask:      255.0.0.0
Default gateway:  10.1.1.254
OK
192.168.15.1>
192.168.15.1>
192.168.15.1>
192.168.15.1>
192.168.15.1>
192.168.15.1>nwdbg ip manual
OK
192.168.15.1>nwdbg ip 10.43.15.6
OK
192.168.15.1>nwdbg mask 255.0.0.0
OK
192.168.15.1>nwdbg gw 10.1.1.254
OK
192.168.15.1>
192.168.15.1>
192.168.15.1>
192.168.15.1>
192.168.15.1>
192.168.15.1>
192.168.15.1>
192.168.15.1>
```

Web-Based Management

Introduction

The DVG-1120M VoIP gateway offers an embedded Web-based (hypertext) interface allowing users to manage the device from anywhere on the network through a standard browser such as Netscape Navigator/Communicator, 4.x or later, or Microsoft Internet Explorer, 4.x or later. The Web browser acts as a universal access tool and can communicate directly with the device using HTTP protocol. Your browser screen may vary with the screen shots (pictures) in this guide.

Note: This Web-based Management Module does not accept Chinese language input (or other languages requiring two bytes per character).

Getting Started

The first step in getting started in using Web-based management for your device is to secure a browser. A Web browser is a program that allows a person to read hypertext, for example, Netscape Navigator, 4.x or later, or Microsoft Internet Explorer, 4.x or later. Follow the installation instructions for the browser.

The second and last step is to configure the IP interface of the device. This can be done manually through a console. See the *Configuring the VoIP Gateway using a Web Browser* section of the “*Configuration*” chapter for specific instructions.

Management

To begin managing your device simply run the browser you have installed on your computer and point it to the IP address you have defined for the device. The URL in the address bar should read something like: `http://123.123.123.123`, where the numbers 123 represent the IP address of the device.

In the page that opens, click on the following **Login to the web-based management module** button:



This categories listed on the left-side of the web-based management module include: **Config IP (Config Device IP Address, IP Information, Config Call Agent IP Address)**, **Device Information**, **XML provisioning**, **Telephony Configuration**, **ACR Configuration (VoIP and Life Line)**, **IP Filter**, **Routing (RIP, Static Route Configuration)**, **DHCP Configuration (Dynamic IP Assignment and Static IP Assignment)**, **NAT Configuration (NAT Configuration and Local Server Configuration)**, **SNMP Trap Configuration**, **Administration Management**, **Monitor (Ethernet Statistics, DSP Statistics, Tcid Configuration, and Coding Profile)**, **Firmware Update**, **Factory Reset**, and **Save & Restart System**.

Config IP - Config Device IP Address

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D-Link DVG-1120M

- Config IP
 - Config Device IP Address
 - IP Information
 - Config Call Agent IP Address
- Device Information
- XML Provisioning
- Telephony Configuration
- ACR Configuration
- IP Filter
- Routing
- DHCP Configuration
- NAT Configuration
- SNMP Trap Configuration
- Administration Management
- Monitor
- Firmware Update
- Factory Reset
- Save & Restart System

Config Device IP Address

Host Name

MAC Cloning

WAN Restart Settings

Get IP From

IP Address

Subnet Mask

Default Gateway

User Name

Password

LAN IP Settings

LAN IP Address

LAN Netmask

Configure Device IP Address window

The items on this window are described below:

- ◆ **Host Name** This is a user-defined host name for this VoIP Gateway.
- ◆ **MAC Cloning** The cloned MAC of the VoIP Gateway.

WAN Restart Settings

Get IP From Choose the method the VoIP gateway will use to obtain its IP settings once it is rebooted (restarted). Choices include:

Manual – When Manual is chosen, the VoIP gateway will obtain its IP settings from the fields located just below.

BOOTP – When BOOTP is chosen, the VoIP gateway will attempt to obtain its IP settings from a BOOTP server located on your WAN.

DHCP – When DHCP is chosen, the VoIP gateway will attempt to obtain its IP settings from a DHCP server located on your WAN.

PPPoE – (For DSL users) When PPPoE is chosen, the VoIP will attempt to obtain its IP settings from ISP PPPoE server.

IP Address Enter an WAN port IP address for the VoIP gateway.

Subnet Mask Enter an WAN port subnet mask for the VoIP gateway.

Default Gateway Enter the IP address of the WAN devices you are using to make the WAN connection.

User Name Enter the User Name for the PPPoE function

Password Enter the Password for the PPPoE function.

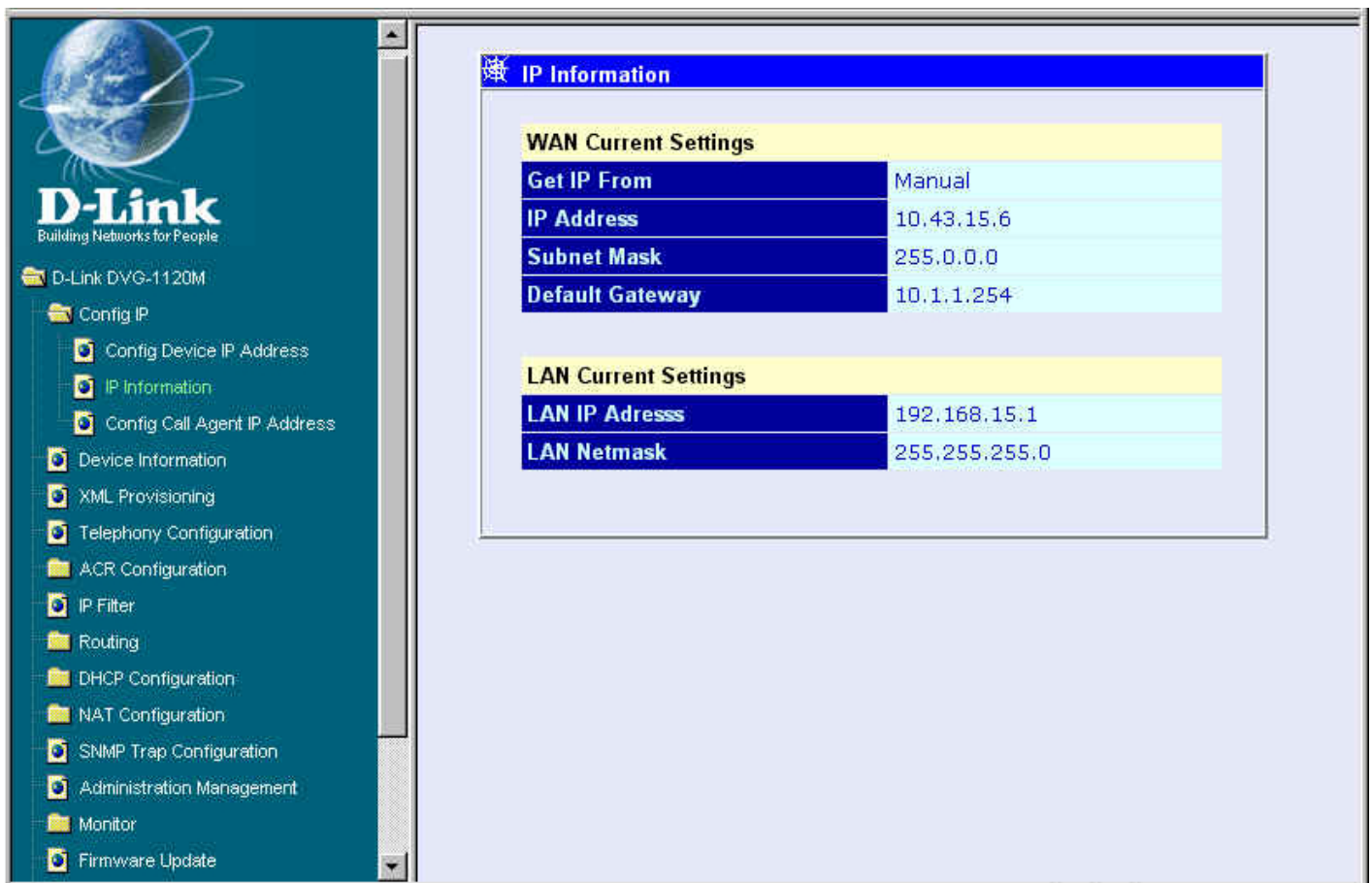
LAN IP Settings

Local IP Address Enter an local LAN IP address for the VoIP gateway.

Local Netmask Enter an local LAN netmask for the VoIP gateway.

Click on the **Save** button at the bottom right of the window to save the settings.

Config IP – IP Information



D-Link
Building Networks for People

D-Link DVG-1120M

- Config IP
 - Config Device IP Address
 - IP Information**
 - Config Call Agent IP Address
- Device Information
- XML Provisioning
- Telephony Configuration
- ACR Configuration
- IP Filter
- Routing
- DHCP Configuration
- NAT Configuration
- SNMP Trap Configuration
- Administration Management
- Monitor
- Firmware Update

IP Information

WAN Current Settings

| | |
|-----------------|------------|
| Get IP From | Manual |
| IP Address | 10.43.15.6 |
| Subnet Mask | 255.0.0.0 |
| Default Gateway | 10.1.1.254 |

LAN Current Settings

| | |
|----------------|---------------|
| LAN IP Address | 192.168.15.1 |
| LAN Netmask | 255.255.255.0 |

IP Information window

The default settings of WAN and LAN are shown on this page

Config IP – Config Call Agent IP Address

D-Link
Building Networks for People

D-Link DVG-1120M

- Config IP
 - Config Device IP Address
 - IP Information
 - Config Call Agent IP Address
- Device Information
- XML Provisioning
- Telephony Configuration
- ACR Configuration
- IP Filter
- Routing
- DHCP Configuration
- NAT Configuration
- SNMP Trap Configuration
- Administration Management
- Monitor
- Firmware Update
- Factory Reset
- Save & Restart System

Config Call Agent IP Address

| | |
|-------------------------------|-------------------|
| Notify Entity | 10.19.88.240:2427 |
| RGW Name | [10.1.1.1] |
| DNS IP | 0 . 0 . 0 . 0 |
| DNS State | disabled |
| SDP IP address for NAT | 0 . 0 . 0 . 0 |

Save

Config Call Agent IP Address window

The items on this window are described below:

- ◆ **Notify Entity** Enter the appropriate information for you call agent into this field.
- ◆ **RGW Name** This is the residential gateway name your VoIP gateway will be known as by the call agent. It usually consists of the IP address or a normal name.
- ◆ **DNS IP** Enter the IP address for the closest DNS server in this field.
- ◆ **DNS State** When this item is enabled and the call agent is not responding, the device will try to get the call agent's IP settings from the DNS server defined above.
- ◆ **SDP IP address for NAT** Allowing user to define what IP goes in the SDP rather than Src IP address.

Click on the **Save** button at the bottom right of the screen to save the settings.

Device Information

| Device Information | |
|--------------------|----------------------|
| Device Type | VoIP Gateway |
| MAC Address | 00:50:ba:f9:27:98 |
| Boot PROM Version | 0.00-B01 |
| Firmware Version | 0.00-C01 |
| DSP Version | Not yet loaded |
| Serial Number | <input type="text"/> |
| System Name | VoIP Gateway |
| System Location | <input type="text"/> |
| System Contact | Technical Support. |
| Country Code | USA |
| Web Port Number | 80 |

Save

Device Information window

The items on this window are described below:

Device Type This displays the model name of this device.

MAC Address This displays the MAC address of this device.

Boot PROM Version This displays the version number of the device's startup code.

Firmware Version This displays the version number of the device's runtime code.

DSP Version This displays the Digital Signal Processor version, if any.

Serial Number This field is for a user-determined identification number.

System Name This is a user-defined name for this device.

System Location This is a user-defined physical location of the device.

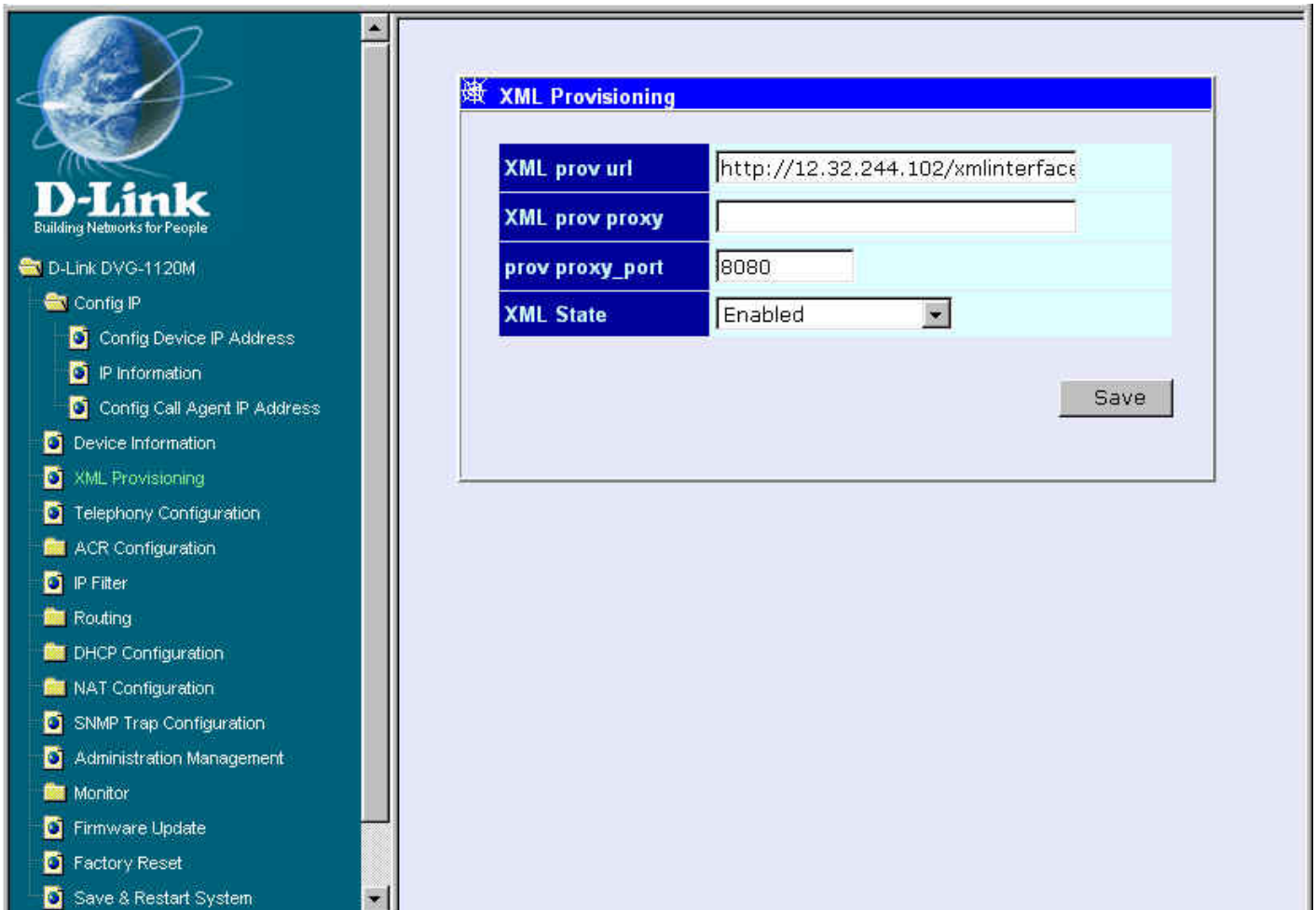
System Contact This is user-defined contact information for the person or department responsible for the maintenance of this device.

Country Code This is a user-defined country code for this device. < 0:USA (Default), 1:Japan, 2:Hong Kong, 3:Sweden, 4:China>

Web Port Number This is a user-defined web port number.

Click on the **Save** button at the bottom right of the window to save the settings.

XML Provisioning



XML provisioning window

- ◆ **XML prov url** Enter XML provisioning server URL.
- ◆ **XML prov proxy** Enter XML provisioning proxy server.
- ◆ **Prov proxy_port** Enter XML provisioning proxy server port number.
- ◆ **XML State**
 - ◆ **Enable:** Enable XML provisioning.
 - ◆ **Disable:** Disable XML provisioning.
 - ◆ **Enable & Useproxy:** Enable XML provisioning and using XML proxy server.

Telephony Configuration

The screenshot shows the D-Link DVG-1120M web interface. On the left is a navigation tree with the following items: D-Link DVG-1120M, Config IP (with sub-items: Config Device IP Address, IP Information, Config Call Agent IP Address), Device Information, XML Provisioning, Telephony Configuration (highlighted), ACR Configuration, IP Filter, Routing, DHCP Configuration, NAT Configuration, SNMP Trap Configuration, Administration Management, Monitor, Firmware Update, Factory Reset, and Save & Restart System. The main content area displays the 'Telephony Configuration' window. This window contains the following settings:

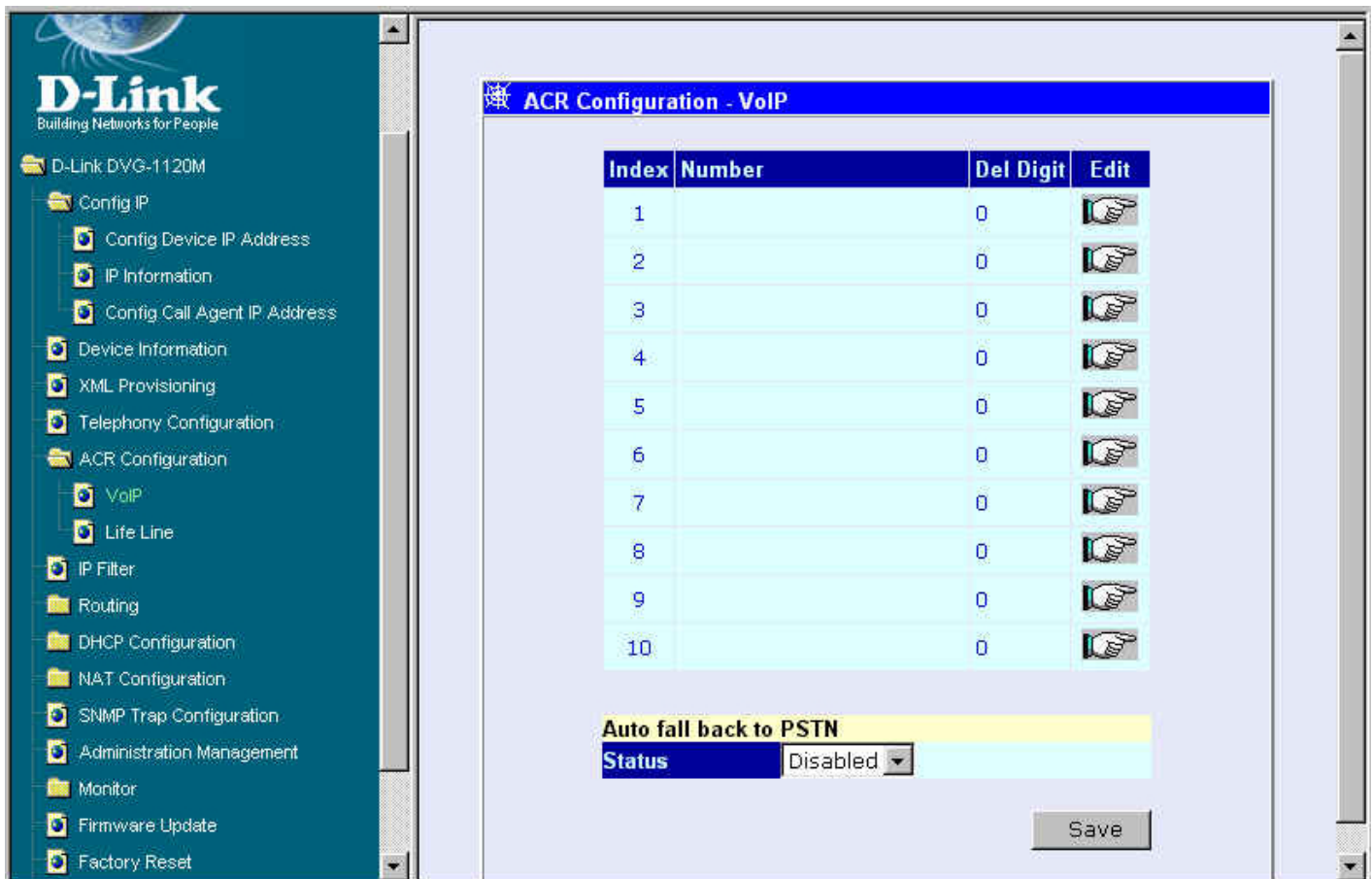
| Telephony Configuration | | |
|-------------------------------------|-------------------------------------|----|
| Receive Gain | <input type="text" value="-2"/> | db |
| Transmission Gain | <input type="text" value="-4"/> | db |
| Supervisory Disconnect Signaling | <input type="text" value="Normal"/> | |
| CPC Wait | <input type="text" value="200"/> | ms |
| CPC Duration | <input type="text" value="850"/> | ms |
| <input type="button" value="Save"/> | | |

Telephony Configuration window

The items on this window are described below:

Enter the desired information on the window above and then click **Save** button to save the settings.

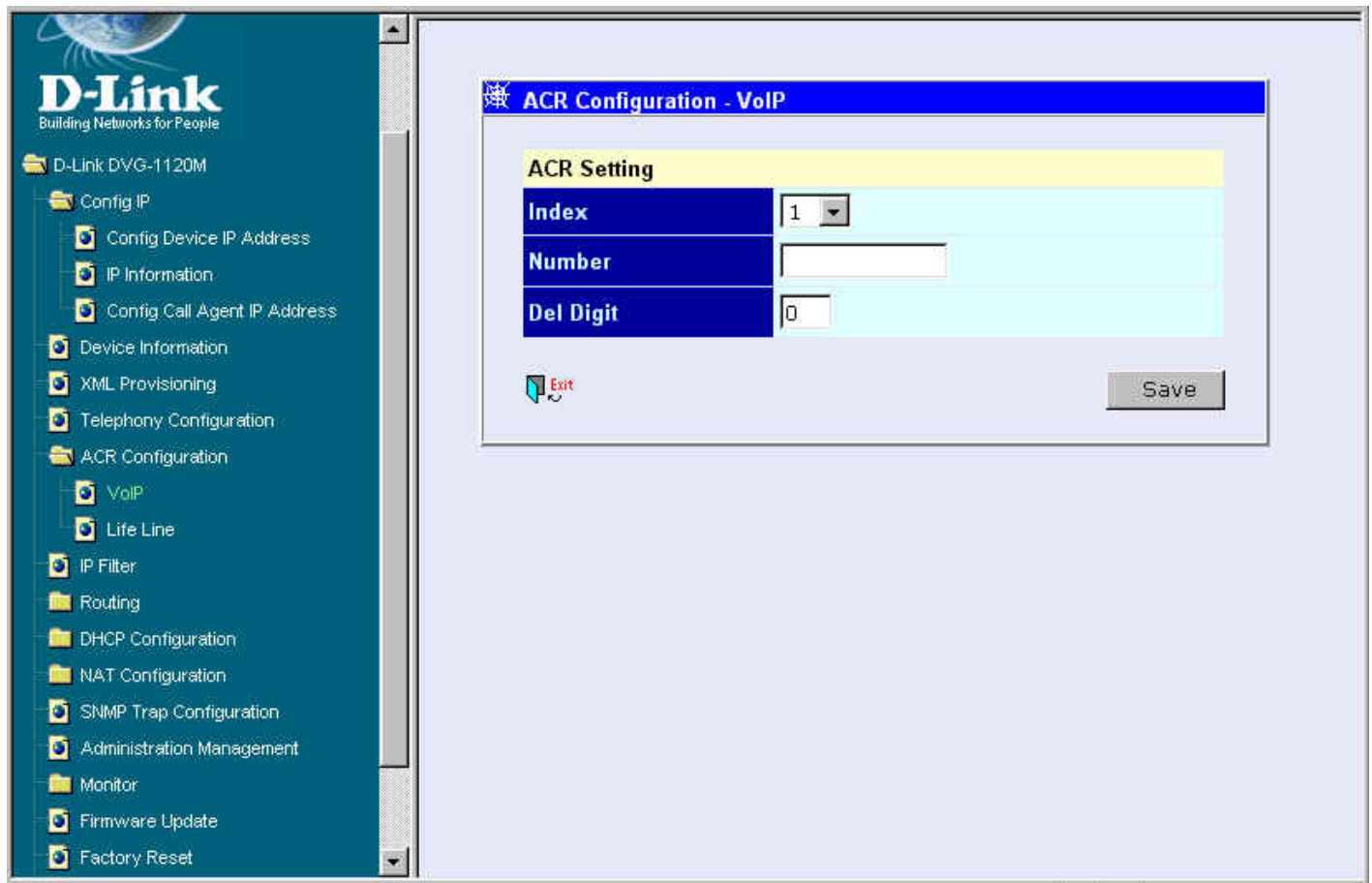
ACR Configuration-VoIP



First ACR Configuration-VoIP window

This is user-defined ACR table for VoIP Call

Click the pointer icon on the window above to access the second **ACR Configuration-VoIP** window:



Second ACR Configuration-VoIP window

The items on this window are described below:

Index Choose the index number that you would like to edit (Form 1 to 10).

Number This is user-defined telephone number or prefix dialing number that you would like to make call through VoIP. There are three kind of number formats user can used:

A full telephone number, e.g.035636666: System will transmit the number when it is fully correct dialed by users.

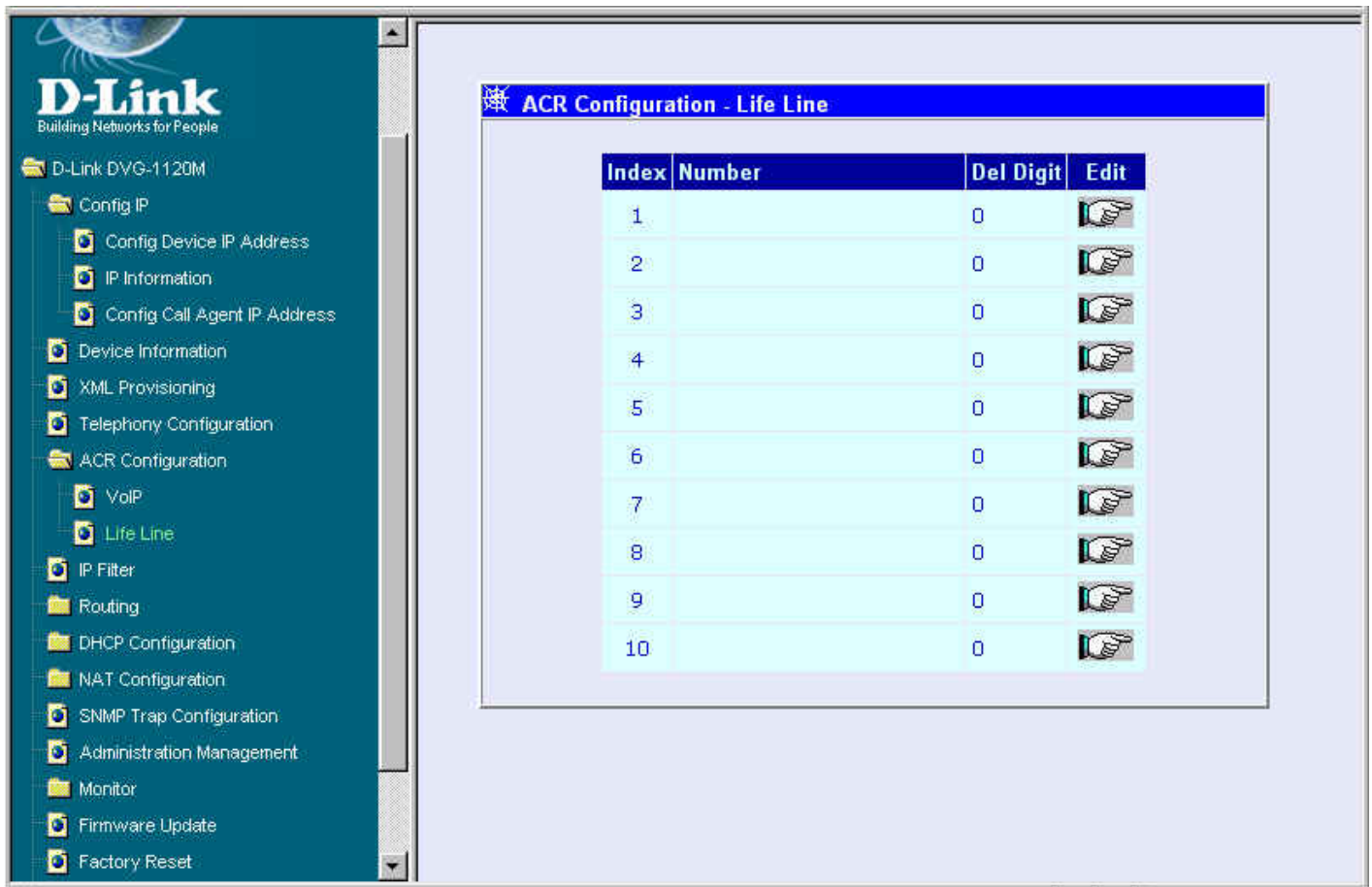
Any combination of telephone number and “x” character. “x” means any one digit, e.g. 03xx: System will transmit all of the four number digits with prefix number 03 by users dialed (Ex: 0311, 0394...etc.)

Any combination of telephone number and “T” character. “T” must be capital and it means a random number, e.g. 03T: System will transmit all of the numbers with prefix number 03 by users dialed (Ex: 0311, 035636666...etc.)

Del Digit This is user-defined how many prefix digits user would like to delete when system transmit the number above. (Ex: Number is 035636666, Del Digit is 2. System will only transmit 5636666.)

Click on the **Save** button at the bottom right of the window to save the settings.

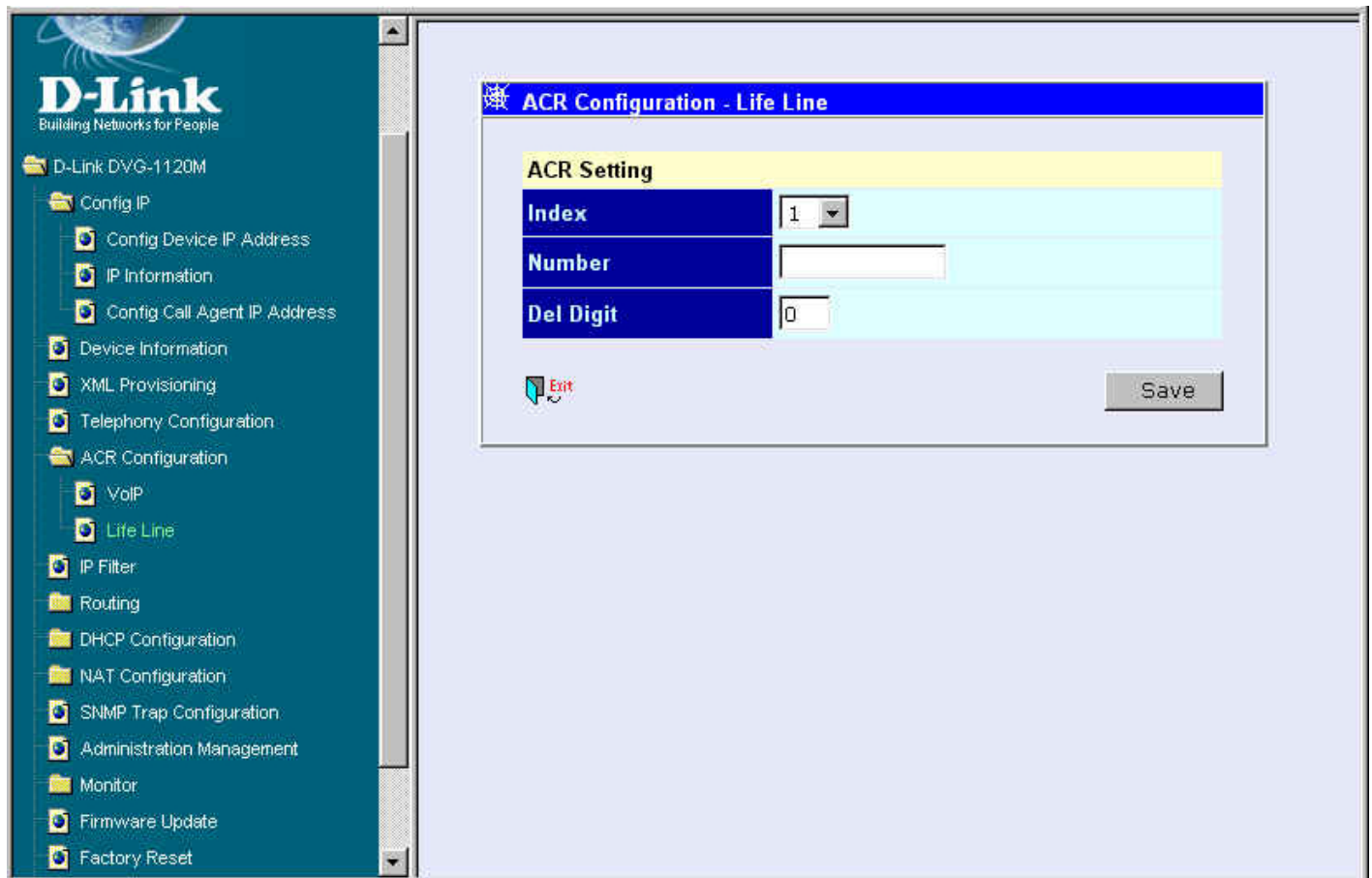
ACR Configuration-Life Line



First ACR Configuration-Life Line window

This is user-defined ACR table for PSTN Call

Click the pointer icon on the window above to access the second **ACR Configuration-Life Line** window:



Second ACR Configuration-Life Line window

The items on this window are described below:

Index Choose the index number that you would like to edit (Form 1 to 10).

Number This is user-defined telephone number or prefix dialing number that you would like to make call through PSTN. There are three kind of number formats user can used:

A full telephone number, e.g.035636666: System will transmit the number when it is fully correct dialed by users.

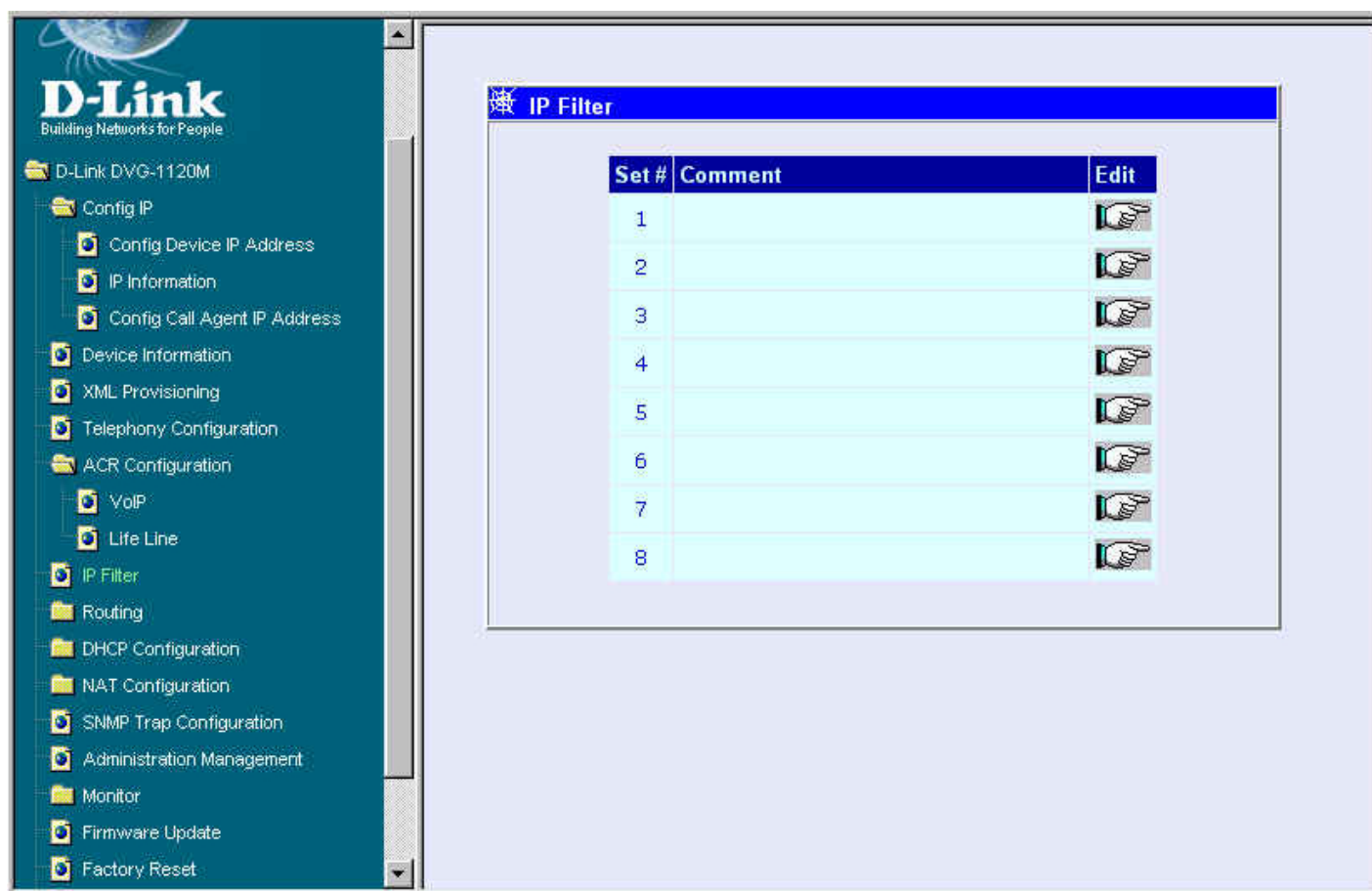
Any combination of telephone number and “x” character. “x” means any one digit, e.g. 03xx: System will transmit all of the four number digits with prefix number 03 by users dialed (Ex: 0311, 0394...etc.)

Any combination of telephone number and “T” character. “T” must be capital and it means a random number, e.g. 03T: System will transmit all of the numbers with prefix number 03 by users dialed (Ex: 0311, 035636666...etc.)

Del Digit This is user-defined how many prefix digits user would like to delete when system transmit the number above. (Ex: Number is 035636666, Del Digit is 2. System will only transmit 5636666.)

Click on the **Save** button at the bottom right of the window to save the settings.

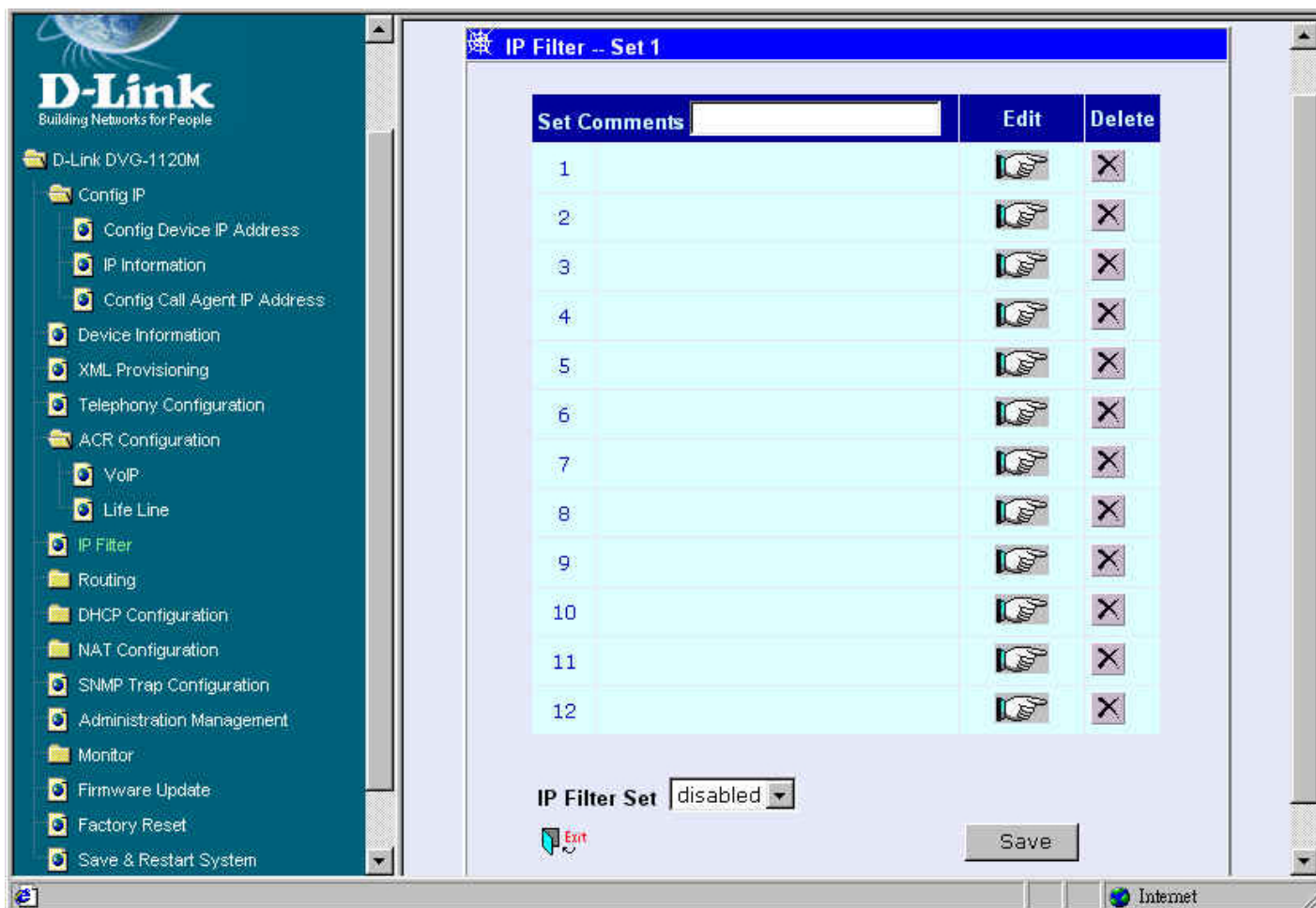
IP Filter



First IP Filter window

The first IP Filter window lists the eight filtering sets, each followed by an identifying comment. Below the list are two drop-down menus. The filtering sets are sets of filtering rules defined in the menus shown below.

Click the pointer icon on the window above to access the second **IP Filter** window:



Second IP Filter window

Type in an appropriate identifying comment for the IP Filter set.

When you are finished defining the rules for each set, select enabled or disabled to enable or disable the listed filtering sets.

Click on the **Save** button at the bottom right of the window to save the settings.

Click the pointer icon on the window above to access the third **IP Filter** window:

Third IP Filter window

The items on this window are described below:

Comment Type in an appropriate identifying comment for the rule.

Pass or Block Select Pass or Block to perform this action on packets as defined below.

Direction Select In or Out to pass or block packets coming in or going out of the network.

Protocol Select IGMP, TCP, UDP or All to pass or block packets of that protocol type.

IP Address Filter Rule

Source Type in the source IP address and select the Subnet Mask to pass or block packets from that IP address.

Destination Type in the destination IP address and select the Subnet Mask to pass or block packets destined to that IP address.

Port Filter Rule UDP and TCP packets only. Select a range of ports to pass or block.

Use the following guide to define the port or port range (Start Port and End Port):

<: specifies the port numbers less than and equal to the Start Port number

>: specifies the port numbers greater than and equal to the Start Port number

=: sets the port number equal to the Start Port if there is no End Port specified; if an End Port number is specified, this defines a range of ports to filter. The range is defined as the port numbers between the Start Port and End Port, including the Start and End Port numbers.

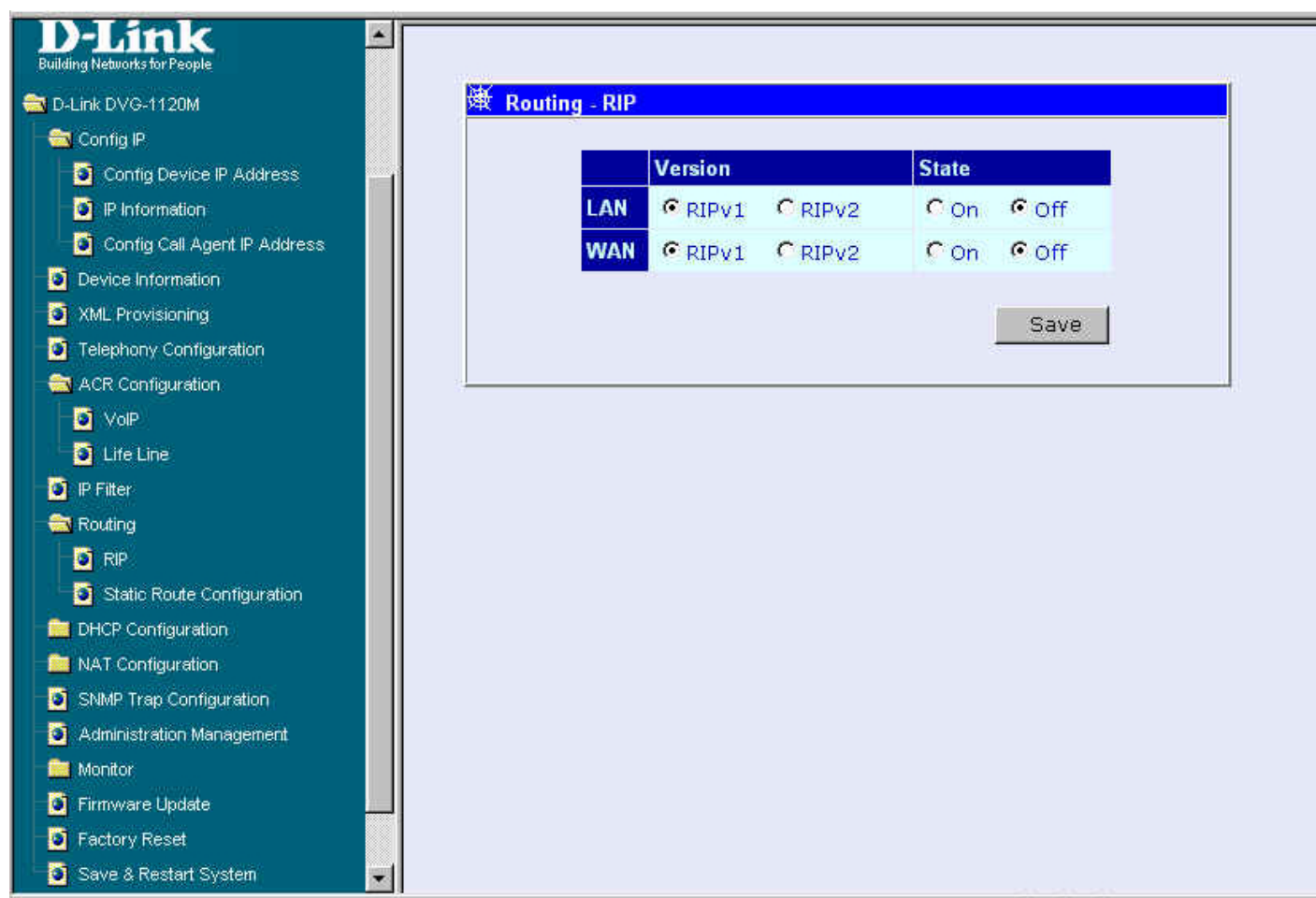
≠: the port number does not equal to the Start Port if there is no End Port specified; if an End Port number is specified, this defines a range of ports not to filter. The range is defined as the port numbers between the Start Port and End Port, including the Start and End Port numbers.

Filter Rule State Select enabled or disabled to enable or disable the filter rule as defined in the menu

Click on the **Save** button at the bottom right of the window to save the settings.

Click on the **Clear** button at the bottom right of the window to clear the settings.

Routing - RIP

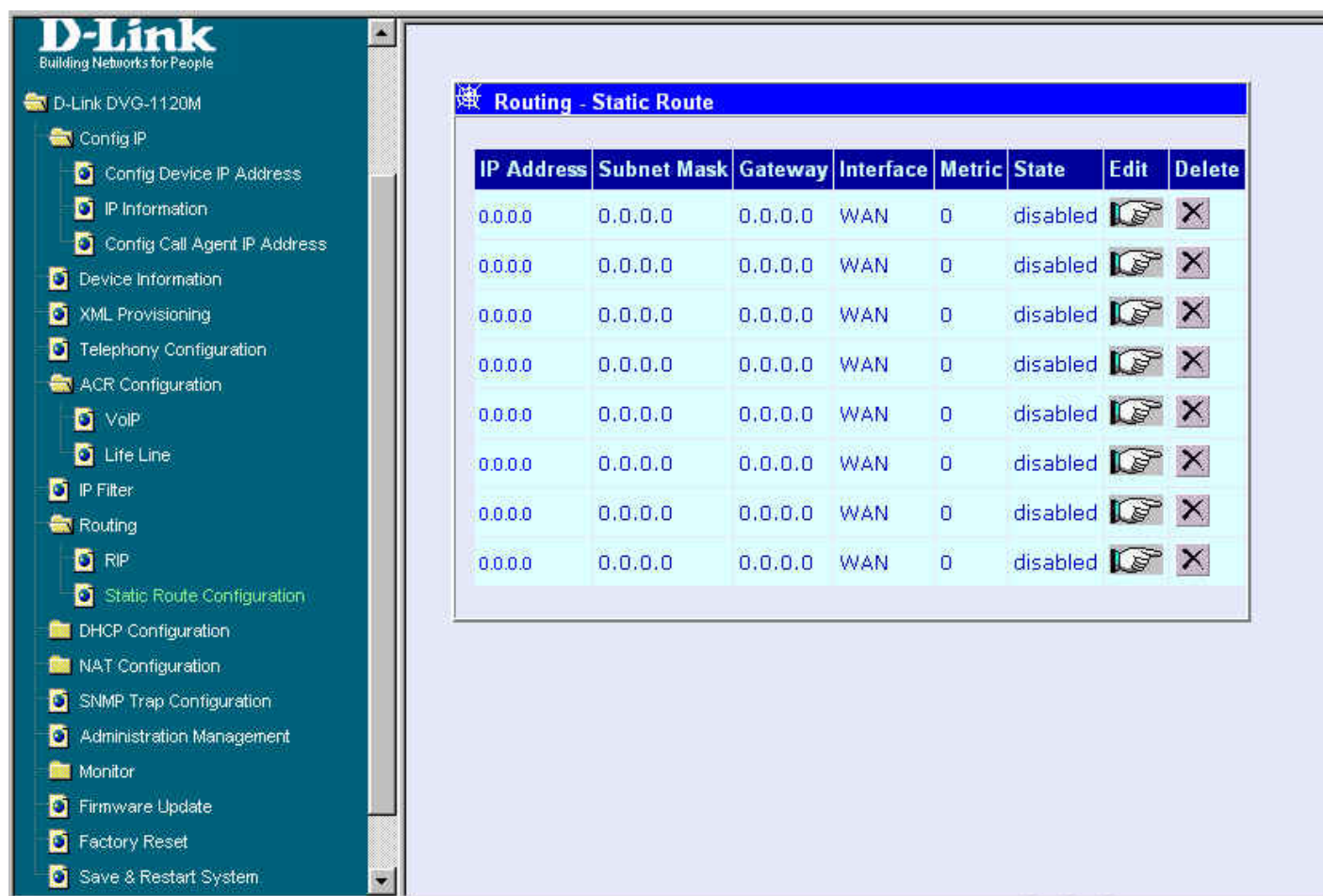


RIP window

Select to use RIPv1, RIPv2 or On (both versions) for the LAN and WAN interface. To disable both versions of RIP select Off.

Click on the **Save** button at the bottom right of the window to save the settings.

Routing - Static Route Configuration



First Static Route Configuration window

Use Static Routing to specify a route used for data traffic within your WAN or LAN. This can be used to specify that all packets destined for a particular subnet use a predetermined gateway.

Click the pointer icon on the window above to access the second **Static Route Configuration** window:

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D-Link DVG-1120M

- Config IP
 - Config Device IP Address
 - IP Information
 - Config Call Agent IP Address
- Device Information
- XML Provisioning
- Telephony Configuration
- ACR Configuration
 - VoIP
 - Life Line
- IP Filter
- Routing
 - RIP
 - Static Route Configuration**
- DHCP Configuration
- NAT Configuration
- SNMP Trap Configuration
- Administration Management
- Monitor
- Firmware Update
- Factory Reset
- Save & Restart System

Static Route Configuration -- 1

| | |
|--------------------|---|
| IP Address | <input type="text"/> . <input type="text"/> . <input type="text"/> . <input type="text"/> |
| Subnet Mask | <input type="text"/> . <input type="text"/> . <input type="text"/> . <input type="text"/> |
| Gateway | <input type="text"/> . <input type="text"/> . <input type="text"/> . <input type="text"/> |
| Interface | WAN |
| Metric | <input type="text"/> 0 |
| State | disabled |

Exit Save Clear

Second Static Route Configuration window

The items on this window are described below:

IP Address Type in the IP address of the subnet or device where packets are routed.

Subnet Mask Type in an appropriate subnet mask that allows the static route to function..

Gateway Type in the IP address of the gateway used for traffic destined for the specified subnet or device.

Interface Select WAN or LAN Interface

Metric Type in the maximum number of hops allowed for the static route.

State Enable or disable the route

Click on the **Save** button at the bottom right of the window to save the settings.

Click on the **Clear** button at the bottom right of the window to clear the settings.

DHCP Configuration - Dynamic IP Assignment

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D-Link DVG-1120M

- Config IP
 - Config Device IP Address
 - IP Information
 - Config Call Agent IP Address
- Device Information
- XML Provisioning
- Telephony Configuration
- ACR Configuration
 - VoIP
 - Life Line
- IP Filter
- Routing
- DHCP Configuration
 - Dynamic IP Assignment**
 - Static IP Assignment
- NAT Configuration
- SNMP Trap Configuration
- Administration Management
- Monitor
- Firmware Update
- Factory Reset
- Save & Restart System

Dynamic IP Assignment

| | |
|------------------|---------------------|
| Start IP Address | 192 . 168 . 15 . 2 |
| IP Range | 250 |
| Netmask | 255 . 255 . 255 . 0 |
| Default Gateway | 192 . 168 . 15 . 1 |
| Leased Time | 0 hours |
| DNS Server IP | 0 . 0 . 0 . 0 |
| WIN Server IP | 0 . 0 . 0 . 0 |
| Domain Name | |
| State | enabled |

Save

Dynamic IP Assignment window

Use the **Dynamic IP Assignment** to configure the device to act as a DHCP server for the LAN.

The items on this window are described below:

Start IP Address This is the base (starting) address for the IP pool of unassigned IP addresses.

IP Range This is the range of contiguous, IP addresses, above the base IP Address above.

Netmask This mask informs the client, how the destination IP address is to be divided into network, subnet, and host parts. The netmask has ones in the bit positions in the 32-bit address which are to be used for the network and subnet parts, and zeros for the host part.

Default Gateway This specifies the Gateway IP Address that will be assigned to and used by the DHCP clients.

Leased Time This specifies the amount of time (in seconds) a client can lease an IP address, from the dynamically allocated IP pool.

DNS Server IP This specifies the Domain Name System server, used by the DHCP clients using leased IP addresses, to translate hostnames into IP addresses or vice-versa.

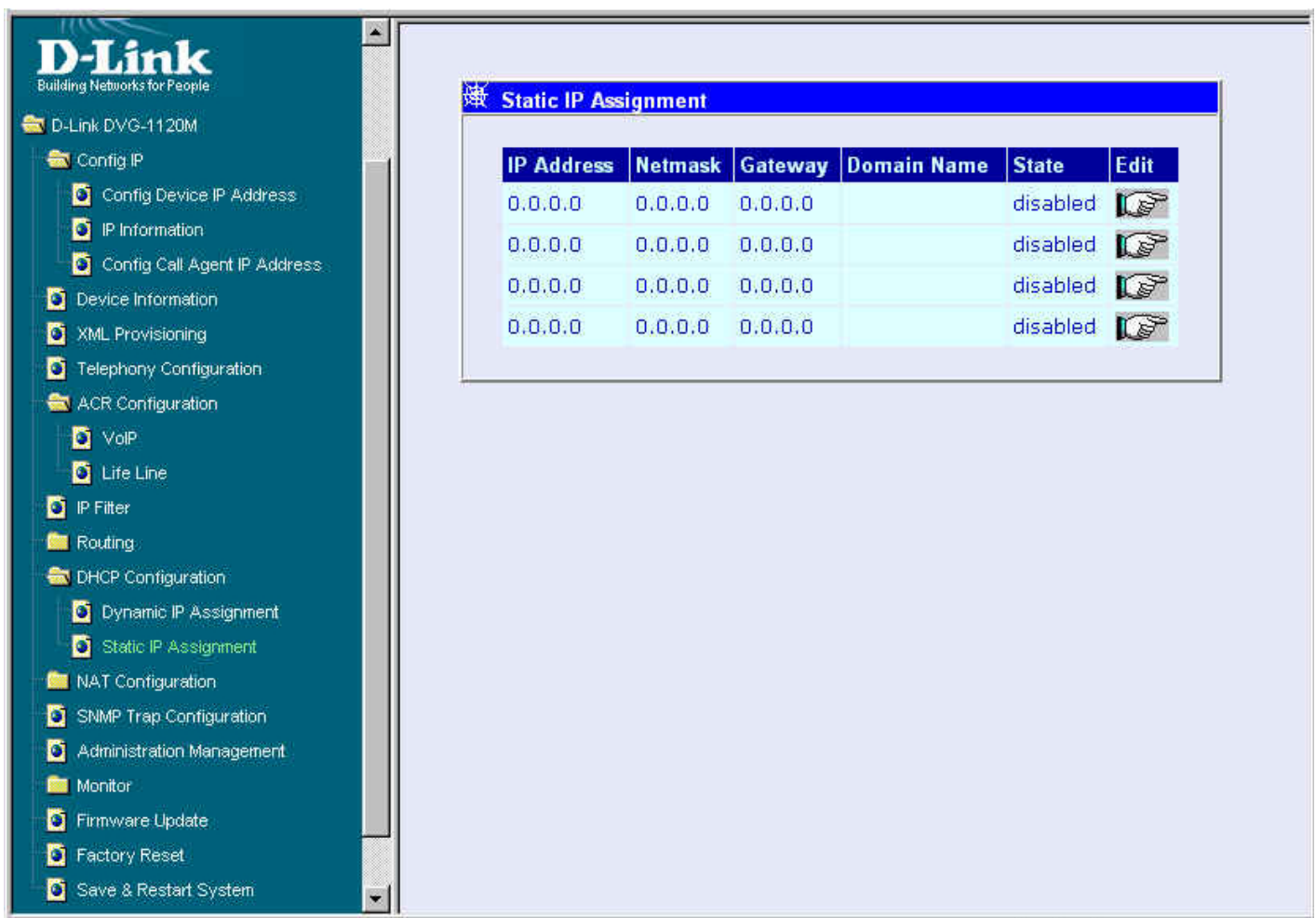
WIN Server IP Some LANs may require using WINS servers, enter the IP address of the WINS server or leave blank.

Domain Name Enter a domain name for the network group or leave blank.

State This toggles Disable and Enable for DHCP function.

Click on the **Save** button at the bottom right of the window to save the settings.

DHCP Configuration - Static IP Assignment



First Static IP Assignment window

The Static IP Assignment functions in much the same way as the Dynamic IP Assignment. The only difference is that a particular IP address can be assigned to a particular host. The host is identified by the MAC Address of its NIC which must be entered on next screen.

Click the pointer icon on the window above to access the second **Static IP Assignment** window:

The screenshot shows the D-Link DVG-1120M web interface. On the left is a navigation tree with the following items: Config IP, Config Device IP Address, IP Information, Config Call Agent IP Address, Device Information, XML Provisioning, Telephony Configuration, ACR Configuration, VoIP, Life Line, IP Filter, Routing, DHCP Configuration, Dynamic IP Assignment, Static IP Assignment (highlighted), NAT Configuration, SNMP Trap Configuration, Administration Management, Monitor, Firmware Update, Factory Reset, and Save & Restart System. The main content area displays the 'Static IP Assignment -- 1' window. This window contains a table with the following fields:

| | |
|---------------|-------------------|
| Index | 1 |
| MAC Address | 00:00:00:00:00:00 |
| IP Address | 0 . 0 . 0 . 0 |
| Netmask | 0 . 0 . 0 . 0 |
| Gateway | 0 . 0 . 0 . 0 |
| DNS Server IP | 0 . 0 . 0 . 0 |
| WIN Server IP | 0 . 0 . 0 . 0 |
| Domain Name | |
| State | disabled |

A 'Save' button is located at the bottom right of the window.

Second Static IP Assignment window

The items on this window are described below:

Index Choose the index number that you would like to edit (Form 1 to 4).

MAC Address This specifies the physical address of the particular host that will receive the below IP address.

IP Address This is the static IP address to be assigned.

All other parameters (Netmask, Gateway, DNS Server IP, WINS Server IP, Domain Name and State) are identical to those in the Dynamic IP Assignment, in the previous section.

Click on the **Save** button at the bottom right of the window to save the settings.

NAT Configuration - NAT Configuration

The screenshot shows the D-Link DVG-1120M web interface. The left sidebar contains the following menu items: D-Link DVG-1120M, Config IP, Device Information, XML Provisioning, Telephony Configuration, ACR Configuration, IP Filter, Routing, DHCP Configuration, NAT Configuration (selected), Local Server Configuration, SNMP Trap Configuration, Administration Management, Monitor, Firmware Update, Factory Reset, and Save & Restart System. The main content area is titled 'NAT Configuration' and contains the following settings:

| | |
|--------------------------|---------------|
| NAT Interface IP Address | 192.168.15.1 |
| NAT Interface Netmask | 255.255.255.0 |
| NAT Function | enabled |

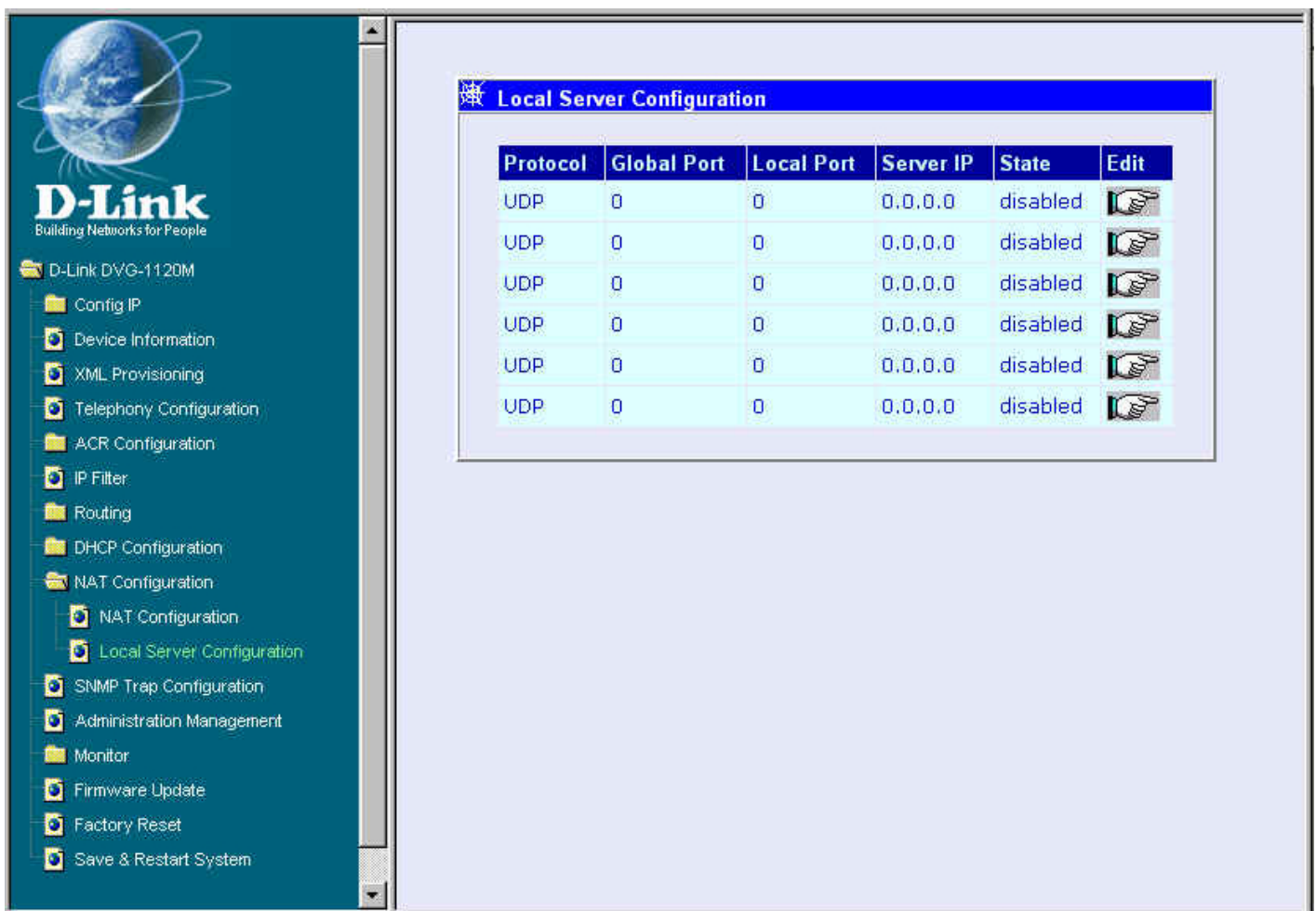
A 'Save' button is located at the bottom right of the configuration area.

NAT Configuration window

Select enabled or disabled the NAT function.

Click on the **Save** button at the bottom right of the window to save the settings.

NAT Configuration - Local Server Configuration



First Local Server Configuration window

This window allows you to view the current local server configuration settings.

Click the pointer icon on the window above to access the second **Local Server Configuration** window:

The screenshot shows the D-Link DVG-1120M web interface. On the left is a navigation menu with the following items: Config IP, Device Information, XML Provisioning, Telephony Configuration, ACR Configuration, IP Filter, Routing, DHCP Configuration, NAT Configuration (with sub-items NAT Configuration and Local Server Configuration), SNMP Trap Configuration, Administration Management, Monitor, Firmware Update, Factory Reset, and Save & Restart System. The 'Local Server Configuration' item is highlighted. The main content area displays a window titled 'Local Server Configuration -- 1' with the following fields:

| | |
|-------------|---------------|
| Index | 1 |
| Protocol | UDP |
| Global Port | 0 |
| Local Port | 0 |
| Server IP | 0 . 0 . 0 . 0 |
| State | disabled |

A 'Save' button is located at the bottom right of the configuration window.

Second Local Server Configuration window

The items on this window are described below:

Index Choose the index number that you would like to edit (Form 1 to 6).

Protocol Choose the protocol either TCP or UDP.

Global Port Enter the designated TCP or UDP protocol port number for the particular protocol packet you wish to redirect.

Local Port Enter the port number used by the designated host on the LAN or use a well-known port.

Server IP Enter the IP address of the local designated host computer or device.

State This toggles Disable and Enable for Local Server Configuration function.

Click on the **Save** button at the bottom right of the window to save the settings.

SNMP Trap Configuration

The screenshot shows the D-Link SNMP Trap Configuration window. On the left is a sidebar with the D-Link logo and a menu of configuration options. The 'SNMP Trap Configuration' option is selected and highlighted in green. The main configuration area on the right contains three fields: 'Trap Manager IP Address' with four separate numeric input boxes, 'Community Name' with a text input field, and 'SNMP AuthTrap' with a dropdown menu currently set to 'disabled'. A 'Save' button is located at the bottom right of the configuration area.

SNMP Trap Configuration window

The items on this window are described below:

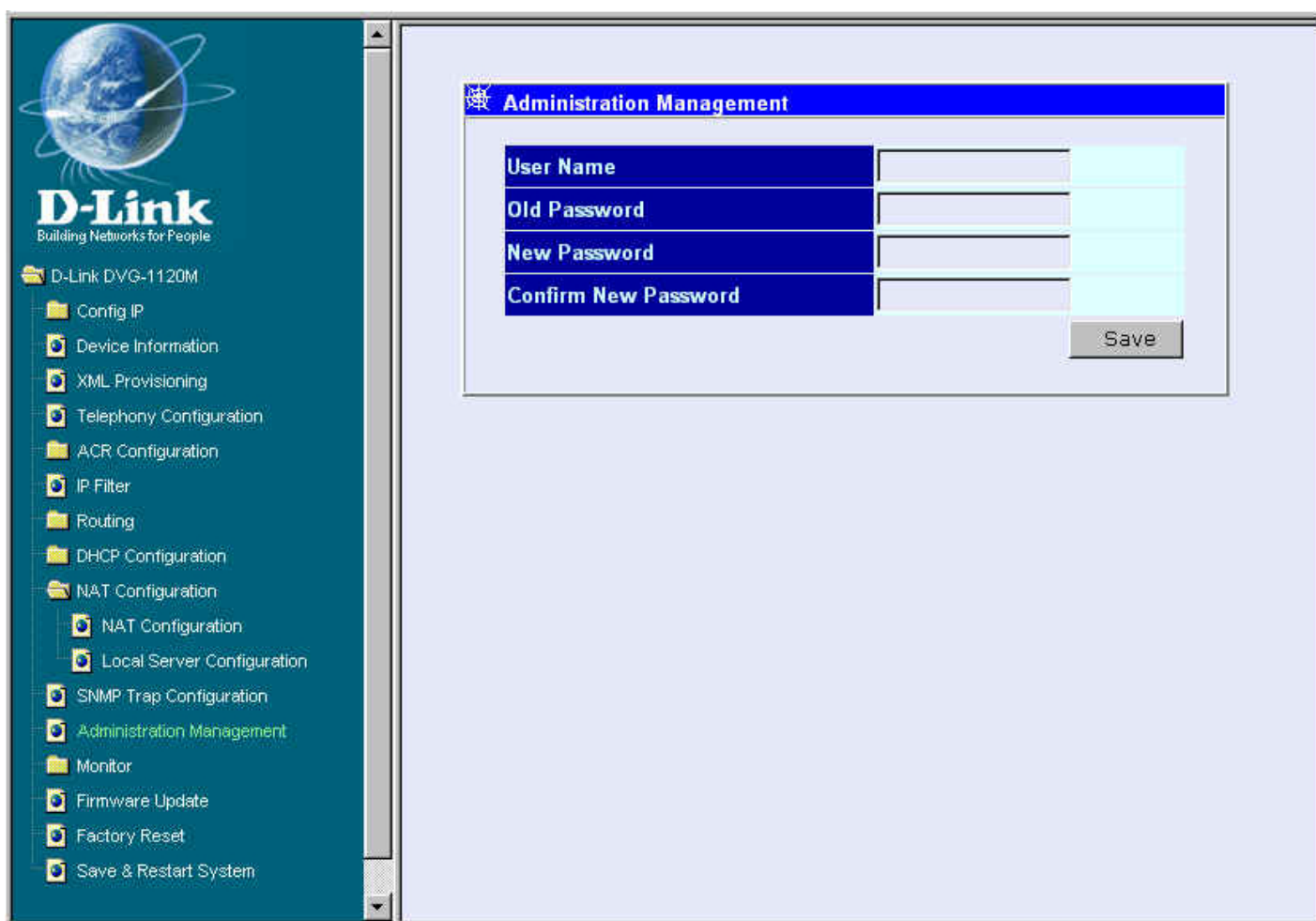
Trap Manager IP Address The IP address of the trap receiving station.

Community Name A user-defined SNMP community name.

SNMP AuthTrap Enable or disable the SNMP trap.

Click on the **Save** button at the bottom right of the window to save the settings.

Administration Management



The screenshot displays the D-Link DVG-1120M web interface. On the left, a sidebar lists various configuration options under the D-Link logo. The 'Administration Management' option is selected and highlighted in green. The main content area shows a form titled 'Administration Management' with the following fields:

| Administration Management | | |
|---------------------------|----------------------|-------------------------------------|
| User Name | <input type="text"/> | <input type="text"/> |
| Old Password | <input type="text"/> | <input type="text"/> |
| New Password | <input type="text"/> | <input type="text"/> |
| Confirm New Password | <input type="text"/> | <input type="text"/> |
| | | <input type="button" value="Save"/> |

Administration Management window

To add or change a User Account, fill in the appropriate information in the User Name, Old Password (if applicable), New Password, and Confirm New Password fields. Click on the **Save** button to keep the settings.

Monitor - Ethernet Statistics

Ethernet Statistics

| | | | |
|------------------------------|--------|--------------------------------|---------|
| Rx Packets | 2724 | Tx Packets | 13018 |
| Rx Bytes | 255957 | Tx Bytes | 2343106 |
| Rx Non Ucast Packets | 66 | Tx Non Ucast Packets | 9761 |
| Rx Discard Packets | 0 | Tx Discard Packets | 0 |
| Rx Frame Too Long | 0 | Tx Heartbeat Errors | 0 |
| Rx Non-Aligned Errors | 0 | Tx Late Collision | 0 |
| Rx Collision Errors | 0 | Tx Retransmission Limit | 0 |
| Rx Short Frames | 0 | Tx Underrun Packets | 0 |
| Rx CRC Errors | 0 | Tx Carrier Sense Lost | 13018 |
| Rx Overrun Packets | 0 | | |

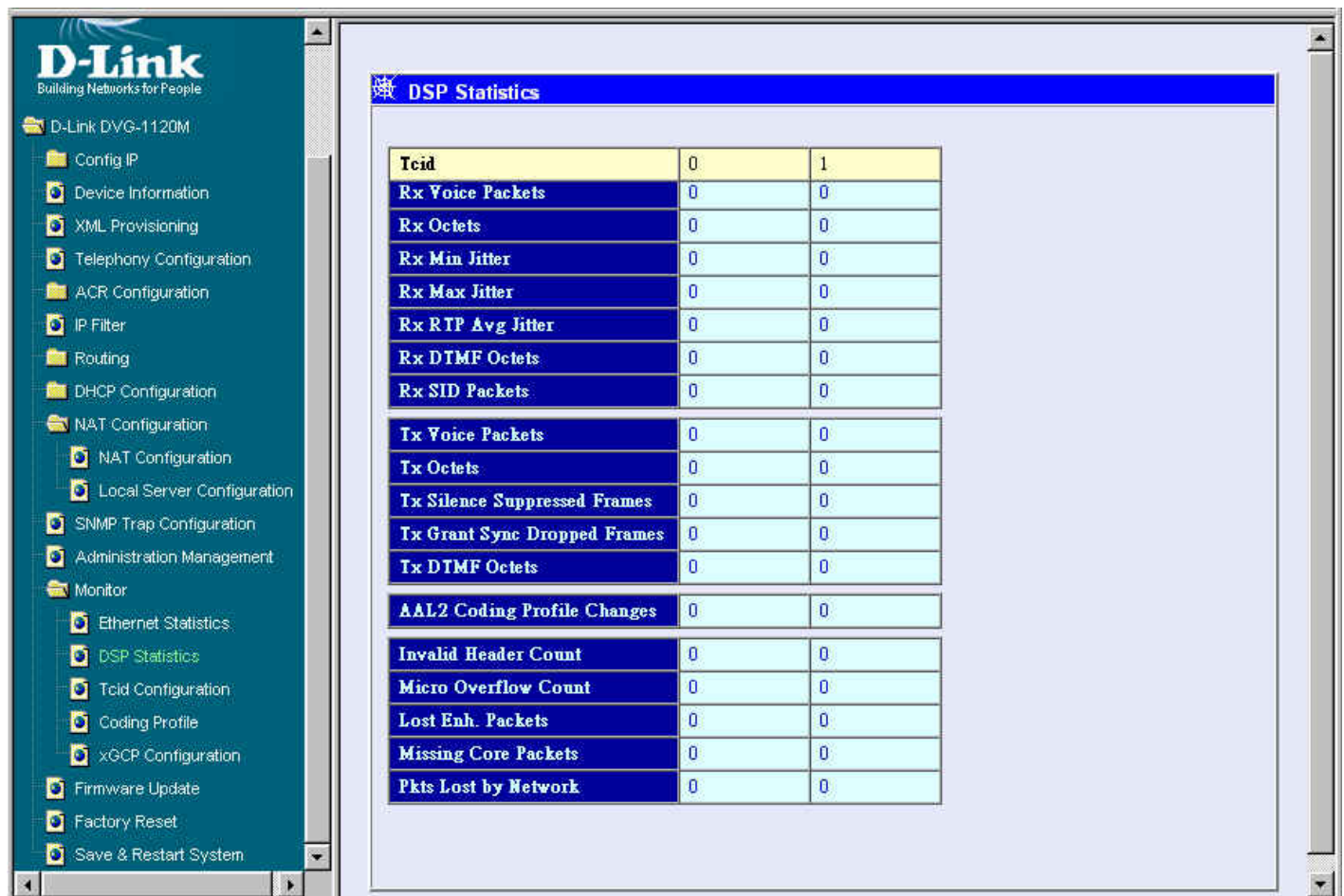
Ethernet Statistics window

Items in the window are described as follows:

- ◆ **Rx Packets** The total number of packets received by the device.
- ◆ **Rx Bytes** The total number of bytes contained in packets received by the device.
- ◆ **Rx Non Ucast Packets** The number of non-unicast packets received by the device.
- ◆ **Rx Discard Packets** The number of packets dropped by the device.
- ◆ **Rx Frame Too Long** The number of packets that are larger than the 1514 Ethernet packet limit.
- ◆ **Rx Non-Aligned Errors** The number of packets that are not aligned properly.
- ◆ **Rx Collision Errors** The number of collision errors.
- ◆ **Rx Short Frames** The number of packets smaller than the 64-octet minimum.
- ◆ **Rx CRC Errors** The number of packets received that failed the CRC checksum test.
- ◆ **Rx Overrun Packets** The number of packets received that exceed the 1518 octet maximum length imposed on Ethernet packets. Overrun packets are generated by some proprietary software applications.
- ◆ **Tx Packets** The total number of valid packets transmitted by the device since the last reset.
- ◆ **Tx Bytes** The total number of bytes transmitted by the device.
- ◆ **Tx Non Ucast Packets** The number of non-unicast packets sent.

- ◆ **Tx Discard Packets** The number of packets dropped by the device.
- ◆ **Tx Heartbeat Errors** The number of heartbeat errors. This relates to an internal timing function.
- ◆ **Tx Late Collision** The number of late collisions.
- ◆ **Tx Retransmission Limit** The number of times the device had to retransmit packets.
- ◆ **Tx Underrun Packets** This counter shows the number of runt packets transmitted by the device that are less than the allowed 64-octet minimum length. Underrun packets occur due to jam signals generated by collisions, backpressure, etc.
- ◆ **Tx Carrier Sense Lost** The number of times packets were lost due to carrier sense lost.

Monitor - DSP Statistics



| Tcid | 0 | 1 |
|------------------------------|---|---|
| Rx Voice Packets | 0 | 0 |
| Rx Octets | 0 | 0 |
| Rx Min Jitter | 0 | 0 |
| Rx Max Jitter | 0 | 0 |
| Rx RTP Avg Jitter | 0 | 0 |
| Rx DTMF Octets | 0 | 0 |
| Rx SID Packets | 0 | 0 |
| Tx Voice Packets | 0 | 0 |
| Tx Octets | 0 | 0 |
| Tx Silence Suppressed Frames | 0 | 0 |
| Tx Grant Sync Dropped Frames | 0 | 0 |
| Tx DTMF Octets | 0 | 0 |
| AAI2 Coding Profile Changes | 0 | 0 |
| Invalid Header Count | 0 | 0 |
| Micro Overflow Count | 0 | 0 |
| Lost Enh. Packets | 0 | 0 |
| Missing Core Packets | 0 | 0 |
| Pkts Lost by Network | 0 | 0 |

DSP Statistics window

This window displays a variety of DSP statistics.

Monitor - Tcid Configuration

Tcid Configuration

Tcid 0

Mode Mode: Switched xGCP

Pref Voice coding profile 1

Telephony Interface Configuration

Gain (RX,TX) (-2,-4)

Idle noise level -6500 x .01 dB

Signaling Protocol FXS Loop Start

FXS Loop Start Parameters

| | |
|-------------------------------------|--------------|
| Offhook Debounce | 50 msec |
| Onhook Debounce | 50 msec |
| Seize Detect | 100 msec |
| Originator Clear Detect | 1200 msec |
| Answering Party Clear Detect | 150 msec |
| CPC Wait | 200 msec |
| CPC Duration | 850 msec |
| Ring Id | Default (-1) |
| Caller Id Generation | ON |

Tcid Configuration window

This read-only window displays a variety of Tcid configuration settings.

Monitor - Coding Profile

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D-Link DVG-1120M

- Config IP
- Device Information
- XML Provisioning
- Telephony Configuration
- ACR Configuration
- IP Filter
- Routing
- DHCP Configuration
- NAT Configuration
 - NAT Configuration
 - Local Server Configuration
- SNMP Trap Configuration
- Administration Management
- Monitor
 - Ethernet Statistics
 - DSP Statistics
 - Tcid Configuration
 - Coding Profile
 - xGCP Configuration
- Firmware Update
- Factory Reset
- Save & Restart System

Tcid Configuration

Tcid: 0

Mode: Mode: Switched xGCP

Pref Voice coding profile: 1

Telephony Interface Configuration

Gain (RX,TX): (-2,-4)

Idle noise level: -6500 x .01 dB

Signaling Protocol: FXS Loop Start

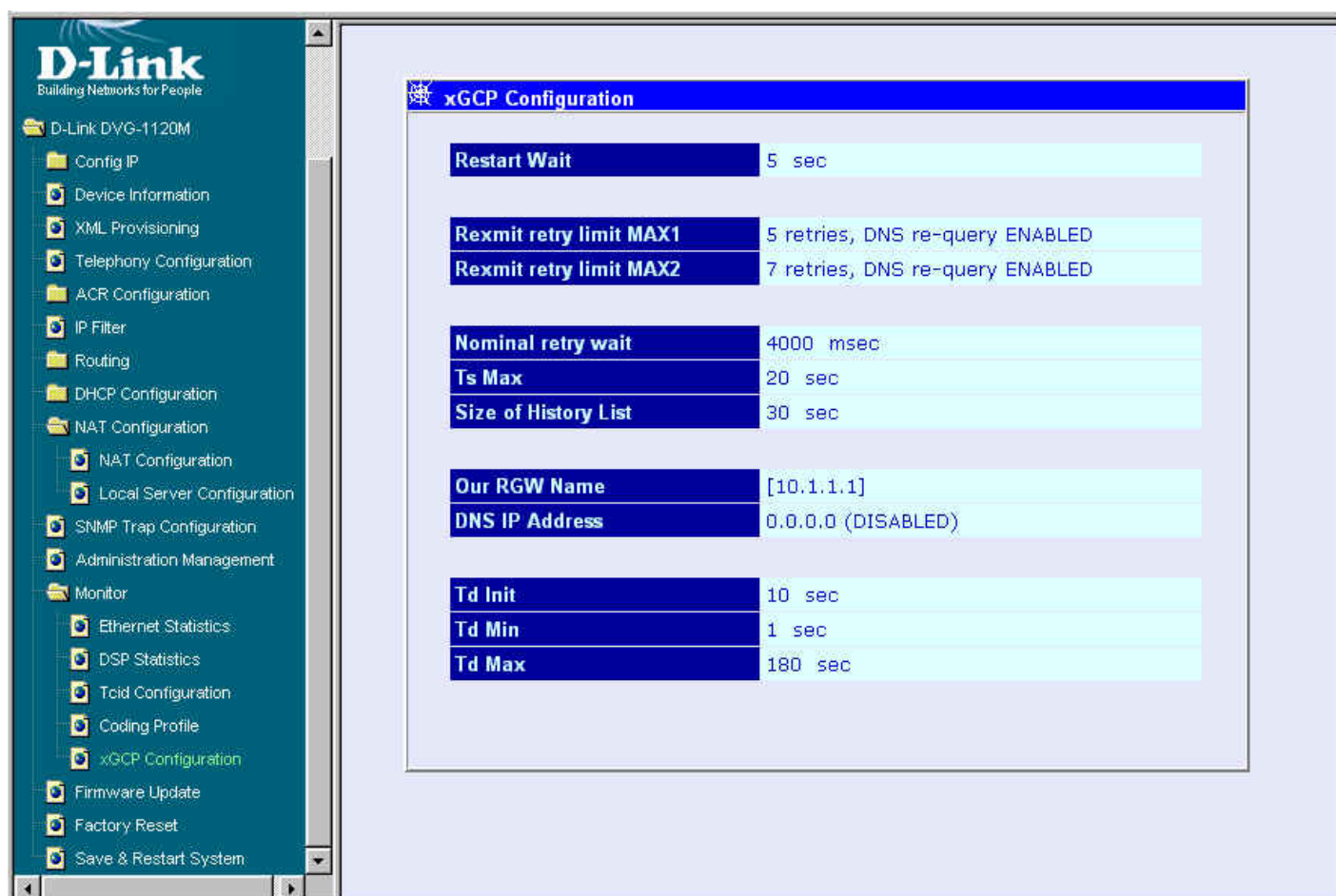
FXS Loop Start Parameters

| | |
|------------------------------|--------------|
| Offhook Debounce | 50 msec |
| Onhook Debounce | 50 msec |
| Seize Detect | 100 msec |
| Originator Clear Detect | 1200 msec |
| Answering Party Clear Detect | 150 msec |
| CPC Wait | 200 msec |
| CPC Duration | 850 msec |
| Ring Id | Default (-1) |
| Caller Id Generation | ON |

Coding Profile window

This read-only window displays various Coding Profile settings.

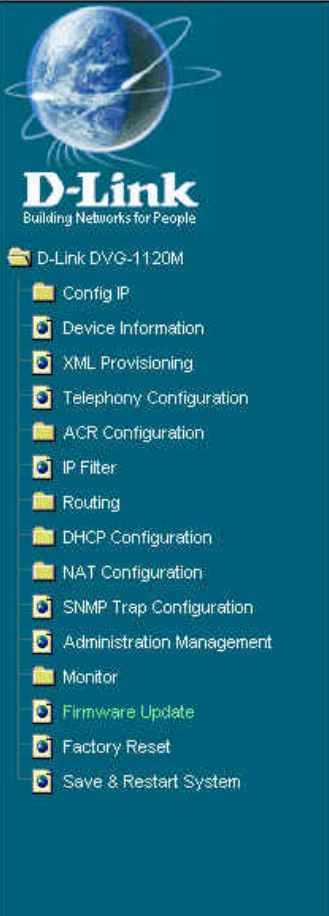
Monitor - XGCP Configuration



XGCP configuration window

This read-only window displays settings related to xCGP Configuration.

Firmware Update



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D-Link DVG-1120M

- Config IP
- Device Information
- XML Provisioning
- Telephony Configuration
- ACR Configuration
- IP Filter
- Routing
- DHCP Configuration
- NAT Configuration
- SNMP Trap Configuration
- Administration Management
- Monitor
- Firmware Update**
- Factory Reset
- Save & Restart System

Firmware Update

Software Update Mode & TFTP Server Address

| | |
|--------------------------|---|
| Software Update Mode | TFTP |
| TFTP Server Address | <input type="text" value="0"/> . <input type="text" value="0"/> . <input type="text" value="0"/> . <input type="text" value="0"/> |
| Last TFTP Server Address | 0.0.0.0 |

Update Management Module Firmware

| | |
|--------------------|----------------------|
| Firmware Update | disabled ▼ |
| File Name | <input type="text"/> |
| Last Update Status | |

Save

The items on this window are described below:

Software Update Mode Software upgrade through TFTP on the VoIP gateway

TFTP Server Address The IP address of the TFTP server where the runtime or configuration file is located. This entry is used only if the Firmware Update is set to Enable.

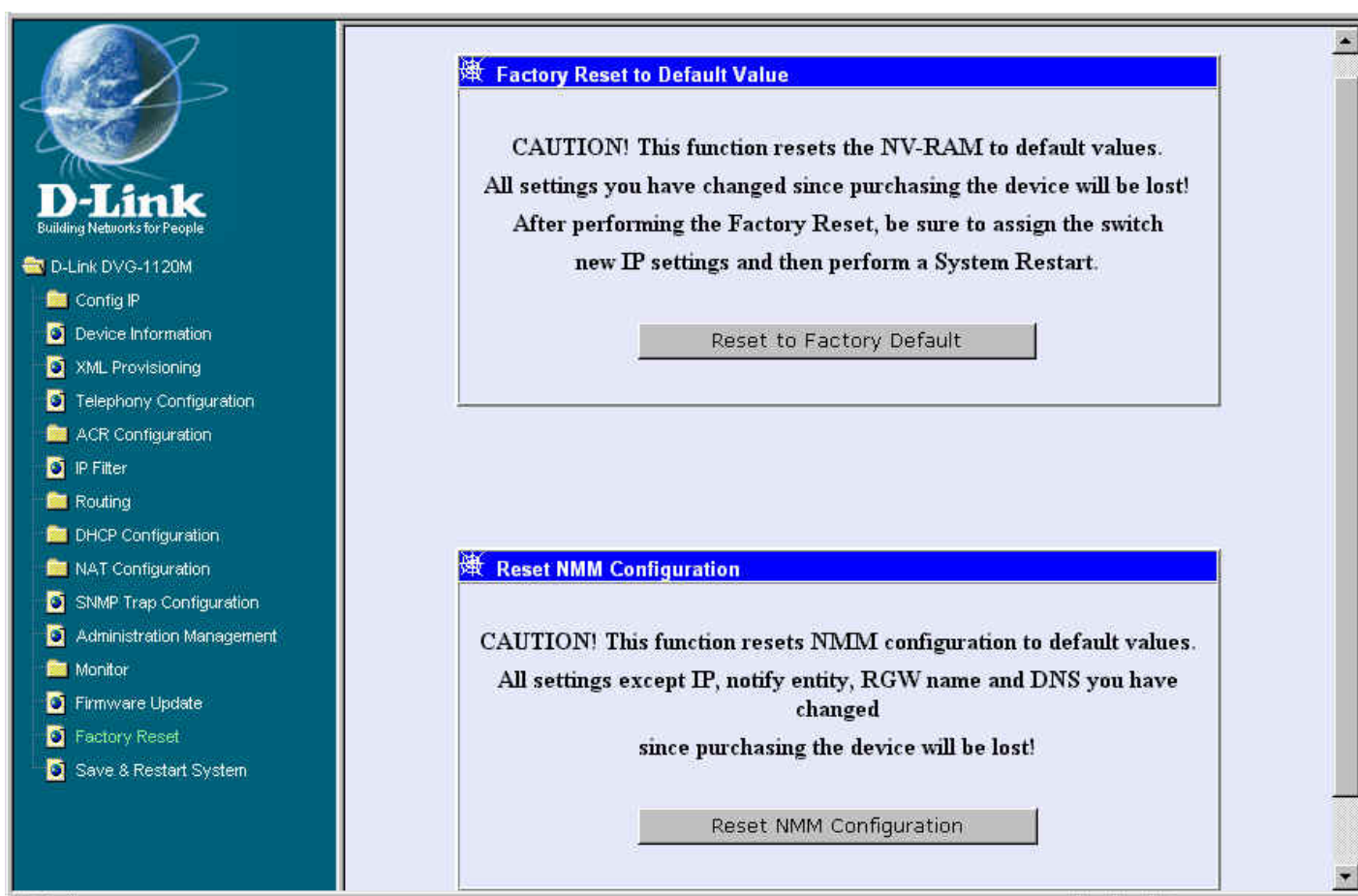
Last TFTP Server Address This is a read-only field that displays the IP address of the last TFTP server to be accessed.

Firmware Update Determines whether or not the device will try to look for a runtime image file on the TFTP server.

File Name The complete path and filename of the runtime image file on your TFTP server to be uploaded to the device.

Last Update Status This is a read-only field that displays the last update status of the last upgrade. Click on the **Save** button at the bottom right of the window to save the settings.

Factory Reset



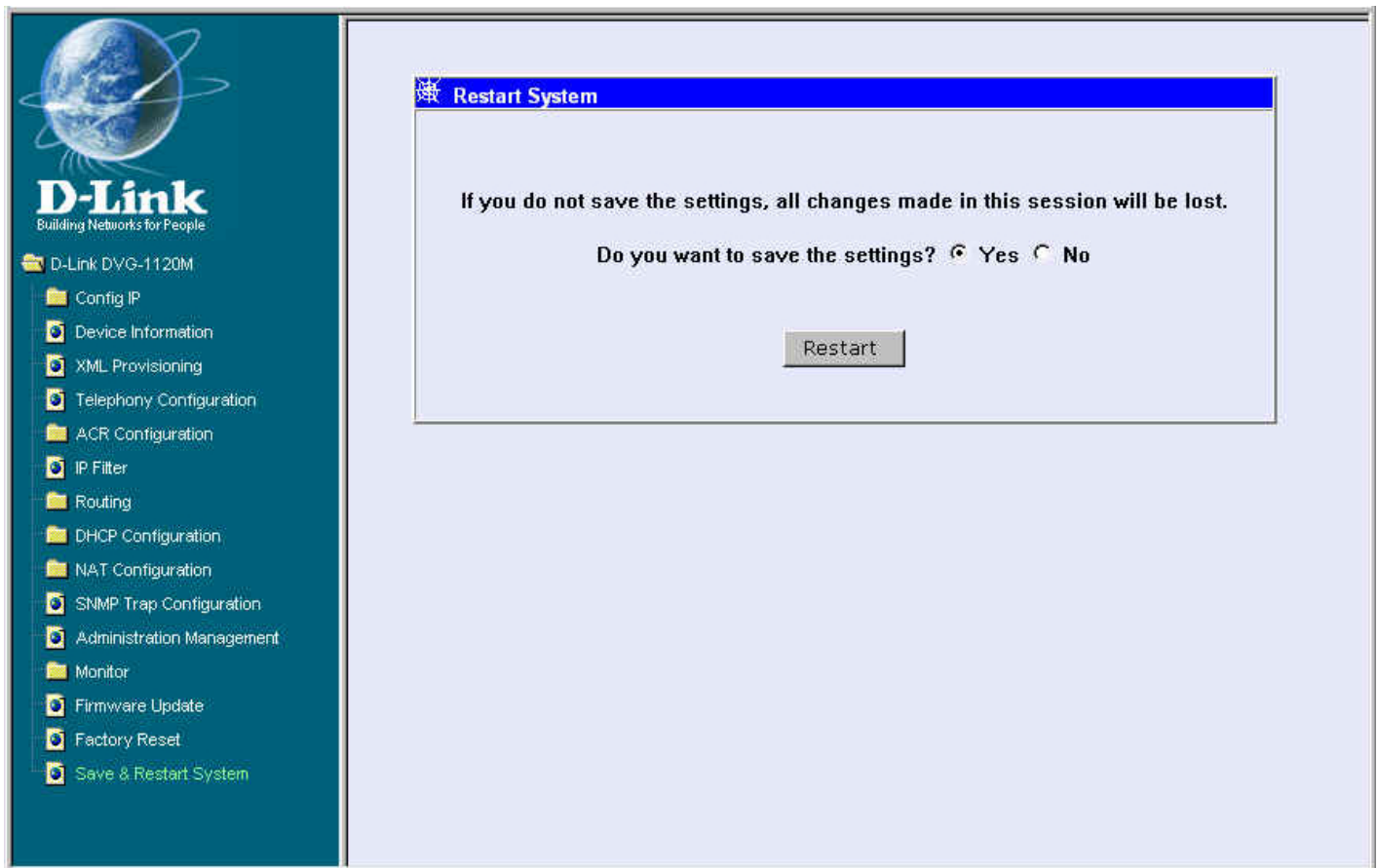
Factory Reset to Default Value window

Before performing a Factory Reset, be absolutely certain that this is what you want to do. Once the reset is done, all of the device's settings stored in NV-RAM will be erased and restored to values present when the device was purchased.

Note: After performing the Factory Reset, make sure to redefine the IP settings for the device in the **IP Configuration** menu. Then perform a Restart System on the device. After these three procedures are performed, your Factory Reset is complete.

Click on the **Reset to Factory Default** button at the bottom of the window to reset the NV-RAM to the default values that were present when you purchased the device.

Save Changes



Save Changes window

After the settings have been saved to NV-RAM, they will become the default settings for the device, and they will be used every time it is powered on, reset or rebooted. The only exception to this is a factory reset, which will clear all settings and restore them to their initial values, which were present when the device was purchased.

Click on the **Save Configuration** button at the bottom of the window to save the system settings to NV-RAM.

Command Line Interface

The DVG-1120M VoIP gateway offers a line-at-a-time prompt and response scheme to execute various configuration instructions. The interface displays a single prompt character **ggdbg>** when it is ready to accept a command (ex. **ggdbg>set** or **ggdbg>show**).

Typing a question mark after the **ggdbg>** prompt will display a list of helpful user commands. Please note that all characters must be entered in lower case. For the sake of explanation, all command line examples in this chapter are in **bold** type.

See below for a list of some of the most commonly used commands, parameter(s), and examples of their usage.

General Setup Commands

nwdbg system reboot

Definition: This command is used to restart the device.
 Parameter(s): None.
 Example: **nwdbg system reboot**

nwdbg save changes

Definition: This command is used to save configuration changes into flash and then restart the device.
 Parameter(s): None.
 Example: **nwdbg save changes**

nwdbg factory reset

Definition: This command is used to change all of the configuration data to the default values, save the new configuration data into flash, and then restart the device.
 Parameter(s): None.
 Example: **nwdbg factory reset**

nwdbg un <USERNAME>

Definition: This command sets the username if there is a username string, or shows the username/password if only **nwdbg un** is typed.
 Parameter(s): <USERNAME, maximum string length is 12 characters>
 Example: **nwdbg un 123456789012**

nwdbg pw <PASSWORD>

Definition: This command sets the password if there is a password string, or shows the username/password if only **nwdbg pw** is typed.
 Parameter(s): <PASSWORD, maximum string length is 12 characters>
 Example: **nwdbg pw**

nwdbg slic <0|1>

Definition: This command changes the Subscriber Line Interface Circuit (SLIC) state to standby or active, or shows the SLIC state if only **nwdbg slic** is typed.
 Parameter(s): <slic state, 0 : standby, 1 : active >
 Example: **nwdbg slic 0**

nwdbg dtmf_relay <0 | 1>

Definition: This command turns the Dual Tone Multiple Frequency (DTMF) relay function on or off, or shows the DTMF relay state if only **nwdbg dtmf_relay** is typed.

Parameter(s): <0 : off, 1 : on>

Example: **nwdbg dtmf_relay 0**

nwdbg mac <MAC ADDRESS>

Definition: This command sets the MAC address of the voice link, or shows the MAC address if only **nwdbg mac** is typed.

Parameter(s): <MAC ADDRESS, the format is XX:XX:XX:XX:XX:XX>

Example: **nwdbg mac 00:50:ba:08:24:56**

nwdbg ip <dhcp | bootp | manual>

Definition: This command sets the software boot mode to DHCP or BOOTP or Manual mode.

If only **nwdbg ip** is typed, this command shows the IP configuration.

DHCP: While the system is booting, the system acts as a DHCP client.

BOOTP: While the system is booting, the system acts as a BOOTP client. This mode is used to set the device's IP address and upgrade the software.

Manual: While the system is booting, the system uses a fixed IP address. The fixed IP address can be set by **nwdbg ip** <IP ADDRESS>.

Parameter(s): <dhcp | bootp | manual>

Example: **nwdbg ip dhcp**

nwdbg ip <IP ADDRESS>

Definition: This command sets the fixed IP address, which is used as the system's IP address if the software boot mode is Manual mode.

If only **nwdbg ip** is typed, this command shows the IP configuration.

Parameter(s): <IP ADDRESS>

Example: **nwdbg ip 10.1.1.120**

nwdbg mask <SUBNET MASK>

Definition: This command sets the fixed subnet mask, which is used as the system's subnet mask if the software boot mode is Manual mode.

If only **nwdbg mask** is typed, this command shows the IP configuration.

Parameter(s): <SUBNET MASK>

Example: **nwdbg mask 255.0.0.0**

nwdbg gw <GATEWAY IP>

Definition: This command sets the fixed GW address, which is used as the system's GW address if the software boot mode is Manual mode.

If only **nwdbg mask** is typed, this command shows the IP configuration.

Parameter(s): <GATEWAY IP>

Example: **nwdbg gw 10.1.1.254**

nwdbg tftp <0 | 1>

Definition: This command sets the software download link to either a WAN link or a LAN link.

If only **nwdbg tftp** is typed, this command shows the download link.

Parameter(s): <0:WAN link, 1:LAN link>

Example: **nwdbg tftp 0**

nwdbg ca <NOTIFY ENTITY>

Definition: This command sets the address of notify entity.

If only **nwdbg ca** is typed, this command shows the address.
 Parameter(s): <NOTIFY ENTITY, the format can be: localName@[domainName|ip]:port or [domainName|ip]:port or [domainName|ip]>
 Example: **nwdbg ca 10.1.40.100:2427**

nwdbg rgw <RGW NAME>
 Definition: This command sets the Residential Gateway Name.
 If only **nwdbg rgw** is typed, this command shows the RGW NAME.
 Parameter(s): <RGW NAME>
 Example: **nwdbg rgw [RGW_1]**

nwdbg dns <DNS IP>
 Definition: This command sets the Domain Name Server's IP address.
 If only **nwdbg dns** is typed, this command shows the DNS IP/STATE.
 Parameter(s): <DNS IP>
 Example: **nwdbg dns 10.1.1.5**

nwdbg dns <disable|enable>
 Definition: This command turns on/off the DNS function.
 If only **nwdbg dns** is typed, this command shows the DNS IP/STATE
 Parameter(s): [disable | enable]
 Example: **nwdbg dns disable**

nwdbg country <code>
 Definition: This command provides country code setting interface to config the tone frequency for different country.
 If only **nwdbg country** is typed, this command shows the COUNTRY CODE
 Parameter(s): <0:USA (Default), 1:Japan, 2:Hong Kong, 3:Sweden>
 Example: **nwdbg country 1**

nwdbg config
 Definition: This command shows all the configuration settings made by **nwdbg** commands.
 Parameter(s): None.
 Example: **nwdbg config**

ping <DEST IP> <OPTIONS>
 Definition: This command lets the user ping an IP address from the device.
 Parameter(s): <DEST IP: The host ip address>
 <OPTIONS, -t : Ping the specifed host until stopped (type SPACE).
 -n count: Number of echo requests to send.
 -w timeout: Timeout in seconds to wait for each reply.
 -i interval: The interval in half-seconds between two echo requests.>
 Example: **ping 10.1.1.6 -n 100 -w 2 -i 1**

TFTP Client Setup Commands

When the user enters **tftp**, the screen will show all commands about the TFTP client:

```

gddbgtftp
tftp srvip <IP ADDRESS>    - set the IP address of TFTP server
tftp get <FILENAME>        - get the remote image file
  
```

if <FILENMAE> is not specified, the image file name in EEPROM will be employed.

tftp update – update the image in flash

Current Settings :

TFTP Server IP Address : 172.16.6.245

Image File Name : 102nmm01.tfp

tftp srvip <IP ADDRESS>

Definition: This command sets the IP address of the TFTP server. The image must be resident on that TFTP server. If the IP address is invalid, the message **ERROR** will be displayed.

Example: **ggdbg>tftp srvip 172.16.6.245**
OK

tftp get <FILENAME>

Definition: Gets the image from the TFTP server. The <FILENAME> is the name of the image on the TFTP server. If any error happened during downloading image, the message **ERROR** will be displayed. When the user enters **tftp get**, the file name in EEPROM will be employed.

Example: **ggdbg>tftp get c:\102nmm.tfp**
Download d:\project\dg102\102nmm.tfp ...
OK

tftp update

Definition: This command updates the image in FLASH. The image is downloaded for storage in DRAM. If any error happens during the update of the image, the message **ERROR** will be displayed.

Example: **ggdbg>tftp update**
.. Erase Runtime Flash Memory ... Done
.. Program Runtime Flash Memory ... Done
OK

A

Specifications

Call Control Protocols Compliance:

MGCP

Voice Compression:

G.711 (A-law and u-law), G.723.1, G.729a

Analog Voice Ports:

Type: Loop-Start FXS interfaces

DTMF tone detection/generation

V.21/V.25 Modem/Fax tone detection

Echo Cancellation: G.165/G.168

Ethernet Ports

WAN: 10BASE-T Ethernet port (MDI-II)

LAN: NWay 10/100BASE-TX Fast Ethernet ports (MDI-X)

IEEE 802.3 10BASE-T Ethernet compliance

IEEE 802.3u 100BASE-TX Fast Ethernet compliant

Quality of Service:

Voice service is prioritized over the data traffic

FAX Support:

V.21, V.27ter, V.29, V.17 Modulation/Demodulation.

Network Protocols:

TCP/IP, UDP, ARP, ICMP, TFTP, Telnet, SNMP, HTTP, RIP1/RIP2

DHCP: Dynamic Host Configuration Protocol server and client

NAT: Network Address Translation

PPP over Ethernet Client

Network Management:

SNMP management agent base MIB II

Telnet provisioning

Manage functions through an intuitive web-based graphical user interface

Local management console

TFTP: The built-in Trivial File Transfer Protocol provides firmware upgrade

Security:

Password Authentication Protocol/Challenge Handshake Authentication Protocol (PAP/CHAP)

Administrative password through Telnet, Console, Web and SNMP

Packet filter by IP address, port number and protocol

LEDs

General

Power

Status/Alarm

Ethernet

WAN: Link/Act

LAN: 10/100M, Link/Act

Phone 1 to 2

PSTN

Hook/Ringing

Dimensions

TBD

Number of Ports

One 10BASE-T Ethernet port (WAN)

One 10/100BASE-TX Fast Ethernet port (LAN)

Two loop-start FXS RJ-11 ports

One PSTN POTS RJ-11 port for Life Line

One RJ-14 Console port

Power Supply

AC-to-DC power adapter (provided)

DC Input: 12VDC/1A

Operating Temperature

0 - 50 °C

Storage Temperature

-10 - 55 °C

Humidity

5% - 95% non-condensing

Safety

UL/CUL

Emission (EMI)

FCC Class B

VCCI Class B

BSMI Class B

CE Class B

C-Tick Class B

D-Link Offices

| | |
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Registration Card

Print, type or use block letters.

Your name: Mr./Ms _____
Organization: _____ Dept. _____
Your title at organization: _____
Telephone: _____ Fax: _____
Organization's full address: _____

Country: _____ Date of purchase (Month/Day/Year): _____

| Product Model | Product Serial No. | * Product installed in type of computer (e.g., Compaq 486) | * Product installed Computer serial No. |
|---------------|--------------------|--|---|
| | | | |
| | | | |

(* Applies to adapters only)

Product was purchased from:

Reseller's name: _____
Telephone: _____ Fax: _____
Reseller's full address: _____

1. Where and how will the product primarily be used?

☐ Home ☐ Office ☐ Travel ☐ Company Business ☐ Home Business ☐ Personal

2. How many employees work at installation site?

☐ 1 employee ☐ 2-9 ☐ 10-49 ☐ 50-99 ☐ 100-499 ☐ 500-999 ☐ 1000 or more

3. What network protocol(s) does your organization use ?

☐ XNS/IPX ☐ TCP/IP ☐ DECnet ☐ Other _____

4. What network operating system(s) does your organization use ?

☐ D-Link LANsmart ☐ Novell NetWare ☐ NetWare Lite ☐ SCO Unix/Xenix

☐ PC NFS ☐ 3Com 3+Open ☐ Banyan Vines ☐ DECnet Pathwork

☐ Windows NT ☐ Windows NTAS ☐ Windows '95 ☐ Other _____

5. What network management program does your organization use ?

☐ D-View ☐ HP OpenView/Windows ☐ HP OpenView/Unix ☐ SunNet Manager ☐ Novell NMS

☐ NetView 6000 ☐ Other _____

6. What network medium/media does your organization use ?

☐ Fiber-optics ☐ Thick coax Ethernet ☐ Thin coax Ethernet

☐ 10BASE-T UTP/STP ☐ 100BASE-TX ☐ 100BASE-T4 ☐ 100VGAnyLAN ☐ Other _____

7. What applications are used on your network?

☐ Desktop publishing ☐ Spreadsheet ☐ Word processing ☐ CAD/CAM

☐ Database management ☐ Accounting ☐ Other _____

8. What category best describes your company?

☐ Aerospace ☐ Engineering ☐ Education ☐ Finance ☐ Hospital ☐ Legal ☐ Insurance/Real Estate ☐ Manufacturing

☐ Retail/Chainstore/Wholesale ☐ Government ☐ Transportation/Utilities/Communication ☐ VAR

☐ Systemhouse/company ☐ Other _____

9. Would you recommend your D-Link product to a friend?

☐ Yes ☐ No (why?) _____ ☐ I don't know yet

10. Your comments on this product: _____



TO:

Three vertical lines for an address.

D-Link®